OMB #: 0938-0707 Exp. Date:

#### MODEL APPLICATION TEMPLATE FOR STATE CHILD HEALTH PLAN UNDER TITLE XXI OF THE SOCIAL SECURITY ACT STATE CHILDREN'S HEALTH INSURANCE PROGRAM

#### Preamble

Section 4901 of the Balanced Budget Act of 1997 (BBA) amended the Social Security Act (the Act) by adding a new title XXI, the State Children's Health Insurance Program (SCHIP). Title XXI provides funds to states to enable them to initiate and expand the provision of child health assistance to uninsured, low-income children in an effective and efficient manner. To be eligible for funds under this program, states must submit a state plan, which must be approved by the Secretary. A state may choose to amend its approved state plan in whole or in part at any time through the submittal of a plan amendment.

This model application template outlines the information that must be included in the state child health plan, and any subsequent amendments. It has been designed to reflect the requirements as they exist in current regulations, found at 42 CFR part 457. These requirements are necessary for state plans and amendments under Title XXI.

The Department of Health and Human Services will continue to work collaboratively with states and other interested parties to provide specific guidance in key areas like applicant and enrollee protections, collection of baseline data, and methods for preventing substitution of Federal funds for existing state and private funds. As such guidance becomes available, we will work to distribute it in a timely fashion to provide assistance as states submit their state plans and amendments.

Form CMS-R-211

Effective Date: April 1, 2004 1 Approval Date:

#### MODEL APPLICATION TEMPLATE FOR STATE CHILD HEALTH PLAN UNDER TITLE XXI OF THE SOCIAL SECURITY ACT STATE CHILDREN'S HEALTH INSURANCE PROGRAM

(Required under 4901 of the Balanced Budget Act of 1997 (New section 2101(b)))

State/Territory:New York S (Nam	tate ne of State/Territory)
As a condition for receipt of Federa 457.40(b))	al funds under Title XXI of the Social Security Act, (42 CFR,
(Signature of Gove	ernor, or designee, of State/Territory, Date Signed)
hereby agrees to administer the pro- Child Health Plan, the requirements	Health Plan for the State Children's Health Insurance Program and gram in accordance with the provisions of the approved State is of Title XXI and XIX of the Act (as appropriate) and all other official issuances of the Department.
The following state officials are res	sponsible for program administration and financial oversight (42
Name: Judith Arnold	Position/Title: Deputy Commissioner, Division of Planning, Policy and Resource Development
Name: Linda Stackman	Position/Title: Associate Director, Division of Planning, Policy and Resource Development
Name: Ralph Bielefeldt	Position/Title: Assistant Director, Child Health Plus

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-0707. The time required to complete this information collection is estimated to average 160 hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have any comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, N2-14-26, Baltimore, Maryland 21244.

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# Section 1. General Description and Purpose of the State Child Health Plans and State Child Health Plan Requirements (Section 2101)

1.1		ate will use fur R 457.70):	nds provided under Title	XXI primarily for (Check appropriate box)
		1.1.1 X	Obtaining coverage that health program (Section	at meets the requirements for a separate child 2103); OR
		1.1.2.	Providing expanded be <b>OR</b>	enefits under the State's Medicaid plan (Title XIX);
		1.1.3.	A combination of both	of the above.
1.2	X	claimed prior	to the time that the State	nditures for child health assistance will not be has legislative authority to operate the State by CMS. (42 CFR 457.40(d))
1.3	X	requirements. Americans w 1973, the Age	, including title VI of the ith Disabilities Act of 19	tate complies with all applicable civil rights Civil Rights Act of 1964, title II of the 90, section 504 of the Rehabilitation Act of 1975, 45 CFR part 80, part 84, and part 91, and
1.4	X	-	n to be provided) dates for	es begin to be incurred) and implementation (date or this plan or plan amendment (42 CFR 457.65):
		Subm Effect	tive date: ementation date:	November 15, 1997 April 15, 2003 April 15, 2003
		Denia	nission date: al: nsideration:	March 26, 1998 April 1, 1998 May 26, 1998(Withdrawn)

SPA #2

Submission date: March 30, 1999 Effective date: January 1, 1999 Implementation date January 1, 1999

SPA #3

Submission date: March 21, 2001 Effective date: April 1, 2000 Implementation date: April 1, 2000

SPA #4

Submission date: March 27, 2002 Effective date: April 1, 2001 Implementation date: April 1, 2001

SPA #5 (compliance)

Submission date: March 31, 2003

SPA #6 (renewal process)

Submission date: March 22, 2004 Effective date: April 1, 2003 Implementation date: April 1, 2003

SPA #7

Submission date:

March 17, 2005

Effective date:

April 1, 2004 (Updates to State Plan)

April 1, 2005 (Phase-out of Medicaid

Expansion Program)

Implementation date:

April 1, 2004 (Updates to State Plan)

April 1, 2005 (Phase-out of Medicaid

Expansion Program)

## Section 2. General Background and Description of State Approach to Child Health Coverage and Coordination (Section 2102 (a)(1)-(3)) and (Section 2105)(c)(7)(A)-(B))

2.1. Describe the extent to which, and manner in which, children in the state including targeted low-income children and other classes of children, by income level and other relevant factors, such as race and ethnicity and geographic location, currently have creditable health coverage (as defined in 42 CFR 457.10). To the extent feasible, make a distinction between creditable coverage under public health insurance programs and public-private partnerships (See Section 10 for annual report requirements). (42 CFR 457.80(a))

The New York State Child Health Plus A (CHPlus A) (formerly Children's Medicaid) and Child Health Plus B (CHPlus B) program have a combined enrollment of approximately 2.2 million children. This is an increase of approximately [250,000] 17,000 children from last year.

The following charts depict the uninsured and insured children in New York State for [2002] 2003 broken down by income, region and ethnicity. The charts show that 90 percent of the children in the state have credible health insurance coverage.

## Children by Coverage, Poverty, Region and Race/Ethnicity

## **Current Population Survey, ASEC 2004**

Uninsured

Omnisured						
Family Income as % of FPL 000-099%	Region NYC ROS All	Race/Ethnicity White non-Hispanic 11,841 18,742 30,583	Black non-Hispanic 11,057 8,213 19,270	Hispanic 25,437 4,451 29,888	Other, d.k. 19,452 3,338 22,790	<b>All</b> 67,788 34,743 102,531
100-249%	NYC ROS All	28,884 52,993 81,878	39,393 15,235 54,628	36,792 16,288 53,081	19,189 5,095 24,284	124,259 89,612 213,871
250%+	NYC ROS All	19,846 42,268 62,114	17,646 18,500 36,146	30,120 6,157 36,277	16,170 4,554 20,725	83,781 71,480 155,261
UNKNOWN	NYC ROS All	6,411 6,411	2,504 2,504	2,025 2,025		2,504 8,436 10,940
All	NYC ROS All	60,571 120,414 180,986	70,601 41,947 112,548	92,350 28,921 121,270	54,811 12,988 67,799	278,333 204,270 482,603
Insured		Race/Ethnicity				
Family Income as % of FPL 000-099%	Region NYC ROS All	White non-Hispanic 77,657 147,667 225,324	Black non-Hispanic 175,922 54,600 230,523	Hispanic 274,016 59,034 333,050	Other, d.k. 43,445 15,291 58,736	<b>All</b> 571,041 276,592 847,633

Family Income		white	Віаск			
as % of FPL	Region	non-Hispanic	non-Hispanic	Hispanic	Other, d.k.	. All
000-099%	NYC	77,657	175,922	274,016	43,445	571,041
	ROS	147,667	54,600	59,034	15,291	276,592
	All	225,324	230,523	333,050	58,736	847,633
100-249%	NYC	135,587	244,479	208,546	53,102	641,714
	ROS	456,006	66,109	60,645	36,581	619,340
	All	591,593	310,587	269,191	89,683	1,261,055
250%+	NYC	291,723	126,934	153,418	63,620	635,696
	ROS	1,371,237	98,812	83,304	65,336	1,618,688
	All	1,662,959	225,746	236,722	128,956	2,254,384
UNKNOWN	NYC	1,061	8,609	6,722		16,392
	ROS	8,498	8,883		3,367	20,747
	All	9,559	17,491	6,722	3,367	37,139
All	NYC	506,028	555,944	642,703	160,167	1,864,842
	ROS	1,983,407	228,404	202,982	120,574	2,535,367
	All	2,489,435	784,348	845,685	280,741	4,400,210

- 2.2. Describe the current state efforts to provide or obtain creditable health coverage for uncovered children by addressing: (Section 2102)(a)(2) (42CFR 457.80(b))
  - 2.2.1. The steps the state is currently taking to identify and enroll all uncovered children who are eligible to participate in public health insurance programs (i.e. Medicaid and state-only child health insurance):

New York State actively pursues all uninsured children in the State through a multifaceted media approach and a simplified enrollment process. The NYS Department of Health (Department) engages in a [large] media approach using television, newspaper and outside advertising such as bus wraps and billboards. Newspaper advertisement is targeted to those papers that cater to the minority communities in hard to reach areas. Health plans participating in the program also advertise the Child Health Plus (CHPlus) to solicit enrollment into their plans. Community based facilitated enrollment agencies also reach out to the uninsured to encourage them to apply for health insurance.

Once families learn of the program, the program is geared to help the families enroll their children as easy as possible. Families can enroll their children by applying through the mail, at the health plan of their choice or through a community based organization (CBO).

2.2.2. The steps the state is currently taking to identify and enroll all uncovered children who are eligible to participate in health insurance programs that involve a public-private partnership:

Not applicable

2.3. Describe the procedures the state uses to accomplish coordination of SCHIP with other public and private health insurance programs, sources of health benefits coverage for children, and relevant child health programs, such as title V, that provide health care services for low-income children to increase the number of children with creditable health coverage. (*Previously 4.4.5.*)

(Section 2102)(a)(3) and 2102(c)(2) and 2102(b)(3)(E)) (42CFR 457.80(c))

In order to increase coverage for uninsured children in New York State, New York coordinates the enrollment of children in its current CHPlus A (children's Medicaid) and B programs. The programs use a common application named Growing Up Healthy (GUH). Families apply for health insurance for their children on one application. They are screened for CHPlus A and if found eligible, are enrolled in that program. Additionally, the Department developed a common application for adults to apply for Family Health Plus and Medicaid for themselves and Child Health Plus A or B for their children. This application is named the Access NY Health Care (Access NY) application.

Under the CHPlus B program, through the purchase of a managed care insurance product, children have primary care providers who coordinate their health care, including referrals to specialists when appropriate. Whenever possible, CHPlus B providers are also CHPlus A providers. Children who enroll in CHPlus A or CHPlus B may experience changes which make them ineligible for one program and eligible for the other. Thus, having most health plans participating in CHPlus B program and also participating in CHPlus A will allow children the ability to move between insurance programs without changing providers

New York's CHPlus B program also coordinates with the WIC program, a program to improve the nutrition and health of women, infants and children. Applicants to the CHPlus B program can also apply to WIC using either the Access NY Health Care or the Growing Up Healthy applications.

Coordination with the Title V program also exists. CHPlus staff work with Department staff responsible for Title V programs and with the Child Health Services Block Grant Advisory Council on programmatic issues. Many Title V grantees are facilitated enrollers assisting families in completing applications for health insurance. On the local level, many Title V programs promote CHPlus to their clients and communities. For example:

- Healthy Child Care New York distributes CHPlus materials such as posters and brochures to the child care community in collaboration with the Office of Children and Family Services. The training for child care health consultants, which is done by Title V staff, includes the topic of health insurance and access to CHPlus; and
- The Community Health Worker Program, the Prenatal Care Assistance Program, the Children with Special Health Care Needs Program, the Comprehensive Prenatal/Perinatal Services Networks and the Childhood Lead Poisoning Prevention Program are all examples of Title V-related programs that provide outreach and education to their clients and their communities about CHPlus. They do this as a means to improve health outcomes for children and families in their communities.

#### Section 3. Methods of Delivery and Utilization Controls (Section 2102)(a)(4))

Check here if the state elects to use funds provided under Title XXI only to provide
expanded eligibility under the state's Medicaid plan, and continue on to Section 4.

3.1. Describe the methods of delivery of the child health assistance using Title XXI funds to targeted low-income children. Include a description of the choice of financing and the methods for assuring delivery of the insurance products and delivery of health care services covered by such products to the enrollees, including any variations. (Section 2102)(a)(4) (42CFR 457.490(a))

Under the CHPlus B program, the Department contracts with health plans for the purchase of a managed care insurance product. Health plans are paid a per member per month fee for a uniform benefit package that is comparable to the Medicaid managed care package. Children, through this managed care arrangement, have primary care providers who coordinate their health care, including referrals to specialists, when appropriate. Insurers participate in the program as a result of a competitive RFP process. However, those plans that are approved New York State Medicaid Managed Care insurers are allowed to participate in the CHPlus B program without a competitive bid or request for proposal process. These insurers are authorized to contract with the State to provide a Child Health Plus B managed care product. Health plans are in every geographic region of the State, assuring statewide coverage. Health plans are monitored for the provision of health care services through the semi and annual reporting of the services provided and through the reporting of data through the quality assurance and reporting system.

[New York also has a Medicaid expansion under Title XXI. As described in the State's amendment to its Title XIX (Medicaid) State Plan, such coverage includes children ages six (6) through eighteen (18) with incomes from 100% to 133% of the federal poverty level. The State is moving towards a managed care environment for all Medicaid enrollees and are contracting with health plans to provide the benefit package. Some children are not enrolled in a managed care plan and must see a participating provider to receive health care services. Plans are paid a per member per month for providing services.]

3.2. Describe the utilization controls under the child health assistance provided under the plan for targeted low-income children. Describe the systems designed to ensure that enrollees receiving health care services under the state plan receive only appropriate and medically necessary health care consistent with the benefit package described in the approved state plan. (Section 2102)(a)(4) (42CFR 457.490(b))

The benefit package under the CHPlus program is a uniform benefit package that must

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be provided by all health plans. Plans cannot provide additional services outside of this benefit package. Since CHPlus B is a managed care product and each child has a primary care physician, children receive health care that is appropriate, medically necessary, and/or approved by the State or the participating health plan.

Health plans participating in the CHPlus B program, must have in place utilization review policies and procedures that include protocols for prior approval and denial of services, hospital discharge planning, physician profiling, and retrospective review of both inpatient and ambulatory claims meeting pre-defined criteria. Plans also must develop and implement procedures for identifying and correcting patterns of over and under utilization on the part of their enrollees.

More information can be found on utilization control in Section 7 - Quality and Appropriateness of Care

#### Section 4. Eligibility Standards and Methodology. (Section 2102(b))

Check here if the state elects to use funds provided under Title XXI only to provide
expanded eligibility under the state's Medicaid plan, and continue on to Section 5.

4.1. The following standards may be used to determine eligibility of targeted low-income children for child health assistance under the plan. Please note whether any of the following standards are used and check all that apply. If applicable, describe the criteria that will be used to apply the standard. (Section 2102)(b)(1)(A)) (42CFR 457.305(a) and 457.320(a))

4.1.1.  $\square$  Geographic area served by the Plan:

4.1.2. X Age:

A child is eligible for the CHPlus A and B programs if the child is less than 19 years of age. Documentation of proof of age for CHPlus B shall include one of the following: copy of birth certificate; religious documents (baptismal papers); school records; and/or signed affidavit stating witness of birth.

#### 4.1.3. X Income:

A child residing in a household having a gross household income at or below 250% of the [non-farm Federal poverty level] <u>FPL</u> (as defined and annually revised by the federal Office of Management and Budget) or the net equivalent of such income after disregards to equal 200% is eligible for CHPlus B. Appendix II contains a table showing the income disregards applicable to families with gross incomes above 200% FPL. [Under the Medicaid expansion for Title XXI, children aged 6 to 18 years old whose net income is between 100% to 133% of the non-farm Federal poverty level are eligible for the program.]

Documentation of income shall include any one of the following: annual Federal and State tax returns, paycheck stubs or other documentation of income; written documentation by employer; or an affidavit of self-income declaration. Gross income for the purposes of this plan means income before deduction of income taxes, employees' social security taxes, insurance premiums, bonds, etc. Gross income includes the following:

1. Monetary compensation for services, including wages, salary, commissions or fees and excluding all wages paid by the Census Bureau for temporary employment related to Census 2000 activities;

- 2. Net income from farm and non-farm employment;
- 3. Social Security;
- 4. Dividends or interest on savings bonds, income from estates or trusts, or net rental income;
- 5. Unemployment compensation;
- 6. Government civilian employee or military retirement or pensions or veterans' payments;
- 7. Private pensions or annuities;
- 8. Alimony or child support payments;
- 9. Regular contributions from persons not living in the household;
- 10. Net royalties; and
- 11. Other cash income.

Net income for determining Medicaid eligibility would be the gross income less disregards allowed under the Medicaid program as defined in the Title XIX State Plan. The income disregards contained in Appendix II would be applied to gross income to determine those children who would be eligible for federal subsidy under Title XXI.

- 4.1.4. Resources (including any standards relating to spend downs and disposition of resources):
- 4.1.5. X Residency (so long as residency requirement is not based on length of time in state):

A child must be a resident of New York State. School records, utility bills, rent receipt or any mail addressed to the child and/or responsible adult which has been postmarked may be used as proof of residency.

- 4.1.6. Disability Status (so long as any standard relating to disability status does not restrict eligibility):
- 4.1.7. X Access to or coverage under other health coverage:

In addition to the age, income, residency criteria as described above, a child is eligible for Child Health Plus B if, in accordance with Title XXI, the following conditions do not apply:

- 1. The child is eligible for Medicaid.
- 2. A child is an inmate of a public institutions or a patient in an institution for mental diseases; or

3. A child is a member of a family that is eligible for health benefits coverage under a State health benefits plan on the basis of a family member's employment with a public agency in the State.

## 4.1.8. X Duration of eligibility:

The period of eligibility shall commence on the first day of the month during which a child is eligible, as described below, and end on the last day of the month in which a child ceases to be an eligible child. Children whose application is received by the 20<sup>th</sup> of the month shall be enrolled the first day of the next month if determined eligible. Applications received after the 20<sup>th</sup> day of the month will be processed for the first day of the second subsequent month. In no case is a child enrolled more than 45 days after submitting the application. Children are recertified annually. Families are required to report to the health plans changes in circumstances which would affect their eligibility and/or family contribution. If a family submits revised eligibility information to a plan that affects their eligibility status, the plan implements this information prospectively. A family may incur a lower or higher family contribution or be referred to Medicaid based on this new information.

A two month presumptive period of eligibility is available to applicant children as a means of providing services under CHPlus B when a child appears eligible for the program, but, pertinent documentation is missing. The health plan performs a review of the child's age, family's gross income, residency, and health care coverage, and from the completed application determines whether the child appears eligible. If one or more pieces of the documentation to support these variables are not submitted with the application, the family is allowed up to two months to submit the documentation or the child is disenrolled from the program.

Any child under the age of 19 whose family's household income does not exceed 250% of the [non-farm federal poverty level] FPL and appears to be CHPlus A (Medicaid) eligible, shall be presumed temporarily eligible for CHPlus B coverage. This eligibility period of temporary enrollment shall continue until the earlier of the date a CHPlus A eligibility determination is made or two months after the temporary eligibility period begins. A temporary enrollment period may be extended in the event a CHPlus A eligibility determination is not made within the two-month period through no fault of the applicant, as long as all the required documentation has been submitted within the two-month period. Once a child has been determined eligible for CHPlus A, the child will be disenrolled from CHPlus B at the end of the month the determination was made and the claiming of federal funds for expenditures for such child from the first day of the month in which the child was determined eligible for CHPlus A will be transferred from Title XXI to Title XIX. If a child is determined not to be eligible for CHPlus A prior to the last day of the two-month temporary eligibility period, such child may continue to be presumed eligible for CHPlus B until the earlier of the date a CHPlus B eligibility determination is made or the last day of the twomonth presumptive eligibility period.

4.1.9. X Other standards (identify and describe):

New York does not require an applicant's social security number as a condition of enrollment but does request the social security number if available. One exception is temporary enrollment. Children who screen eligible for Medicaid are required to provide a social security number.

- 4.2. The state assures that it has made the following findings with respect to the eligibility standards in its plan: (Section 2102)(b)(1)(B)) (42CFR 457.320(b))
  - 4.2.1. X These standards do not discriminate on the basis of diagnosis.
  - 4.2.2. X Within a defined group of covered targeted low-income children, these standards do not cover children of higher income families without covering children with a lower family income.
  - 4.2.3. X These standards do not deny eligibility based on a child having a pre-existing medical condition.
- 4.3. Describe the methods of establishing eligibility and continuing enrollment. (Section 2102)(b)(2)) (42CFR 457.350)

Eligibility determination for CHPlus B is performed by the health plans which provide the services under the program while the eligibility for CHPlus A is determined by the Local District Social Services (LDSS) offices.

Families must complete an application to be enrolled in CHPlus A or B. The Growing Up Healthy or Access NY Health Care applications are available through the health plans participating in the program, the Child Health Plus Hotline and through facilitated enrollers, community-based organizations (CBOs) contracted to provide outreach and application assistance.

To assist families in enrolling, the DOH developed a brochure which lists participating health plans and facilitated enrollers by geographic area who can provide application assistance. This brochure also provides a toll-free hotline that applicants can call for more information on enrollment. The Child Health Plus Hotline is a toll free number which answers inquiries about the CHPlus A and B programs and provides information and assistance to the public regarding eligibility and enrollment in both programs. This hotline provides general program description; income and eligibility requirements; family contribution levels; covered benefits; information on the enrollment process and the names and location of participating health plans. Additionally, this hotline provides application assistance by: answering questions about completing the application; screening callers for eligibility; describing the

documentation requirements; and assisting families in locating the LDSS offices or a facilitated enroller for additional application assistance.

Families also have the opportunity to have someone assist them in completing the application and to gather the appropriate documentation required for enrollment. The Department has contracted with [46] <u>43</u> community based organizations to provide facilitated enrollment services for CHPlus A and B, Family Health Plus and Medicaid. These organizations are responsible for assisting families in completing the Growing Up Healthy or Access NY Health Care application, gathering the necessary documentation and submitting the application to a health plan for enrollment in CHPlus B or a LDSS office for enrollment in CHPlus A, Family Health Plus and Medicaid.

Applications for CHPlus B are sent directly to health plans for eligibility determination. The health plans participating in the CHPlus B program are responsible for determining eligibility and enrolling children into the CHPlus B program. To do this, the health plan accepts an application from the eligible child or a facilitated enroller and reviews the application for completeness and required documentation. If the application is complete and the child is found eligible for the program, the health plan enrolls the child. If the application is complete but all of the documentation is not present, the child is presumptively enrolled and the health plan would request the applicant to submit missing enrollment documentation within two months. If the family fails to provide documentation, the child's coverage will be terminated at the end of the two month period. If upon review the child appears to be CHPlus A eligible, the health plan would enroll the child temporarily in the CHPlus B program and refer the family to a facilitated enroller to assist in the completion and submission of an application or to the local Department of Social Services for eligibility determination.

Each enrollee in the CHPlus B program must be re-certified annually. The Department has designed and implemented a simplified application at renewal which collects only information that is necessary to determine continued eligibility for CHPlus B coverage and is subject to change since the date of initial application. The family must submit an application to the plan and any required documentation needed to support the information contained on the application. The health plan will review this information against the eligibility criteria to ensure that the child is still eligible for the program. Plans may enroll a child at renewal if they continue to appear eligible for CHPlus B but the family failed to complete certain sections of the renewal application or failed to provide all documentation. They are given a two-month grace period to provide the missing information. Additionally, families now have the option of documenting their income at renewal by supplying the social security numbers of the household members with countable income. The CHPlus B subsidy and coverage shall be terminated or not renewed upon annual re-certification for the following reasons: the child reaches the age of 19; the family's gross income exceeds the

eligibility criteria; the new information makes the child appear eligible for CHPlus A; the child no longer resides in the service area of the insurer; and/or the child has other health insurance coverage. Children who "age out" of CHPlus B are disenrolled from the plan on the last day of the month in which they reach 19 years of age. Enrollees are required to notify health plans if their circumstances change during the year. These changes can include an income change which affects their subsidy level or make them appear eligible for CHPlus A. The plan would act accordingly based upon the new information.

The DOH audits at least annually each health plan's eligibility verification and recertification procedures to ensure children are enrolled appropriately. This includes an annual review of a statistically valid sample of cases from each health plan. The audit is conducted through site visits and/or desk audits to determine adherence to enrollment policies and procedures.

For the Medicaid program, the methods of establishing eligibility and continuing enrollment are specified in the Title XIX (Medicaid) State Plan.

- 4.3.1 Describe the state's policies governing enrollment caps and waiting lists (if any). (Section 2106(b)(7)) (42CFR 457.305(b))
- X Check here if this section does not apply to your state.

The State does not have a waiting list as there is no cap on enrollment.

- 4.4. Describe the procedures that assure that:
  - 4.4.1. Through the screening procedures used at intake and follow-up eligibility determination, including any periodic redetermination, that only targeted low-income children who are ineligible for Medicaid or not covered under a group health plan or health insurance coverage (including access to a state health benefits plan) are furnished child health assistance under the state child health plan. (Sections 2102(b)(3)(A) and 2110(b)(2)(B)) (42 CFR 457.310(b) (42 CFR 457.350(a)(1)) 457.80(c)(3))

The applications used to determine eligibility for CHPlus A and B ask if the prospective enrollee currently has health insurance coverage. If they answer yes to this question, the child is not eligible for CHPlus B. If the child does not have health insurance, the health plan determining eligibility for the CHPlus B program reviews the application and supporting documentation against the eligibility criteria for the CHPlus A and CHPlus B programs. The application is first screened for CHPlus A (Medicaid) eligibility. If the child is not determined eligible for CHPlus A, they are

reviewed against the eligibility criteria for CHPlus B. The screening tool has been determined to be an accurate tool for determining eligibility for both programs. This same process is followed at recertification.

4.4.2 The Medicaid application and enrollment process is initiated and facilitated for children found through the screening to be potentially eligible for medical assistance under the state Medicaid plan under Title XIX. (Section 2102)(b)(3)(B)) (42CFR 457.350(a)(2))

Health plans and facilitated enrollers are required to screen all CHPlus B applicants for CHPlus A eligibility. If information and/or documentation submitted by the family at the time of application suggests that the family is eligible for CHPlus A, the health plan must refer the family to a facilitated enroller or appropriate LDSS office to complete an application for CHPlus A. If the health plan is a facilitated enroller, they can assist the family in completing the GUH or Access NY application, satisfy the face-to-face interview for CHPlus A and submit the completed application and required documentation to the appropriate LDSS for CHPlus A eligibility determination. If the health plan is not a facilitated enroller, they are required to forward the application and documentation to the LDSS office and provide families with information regarding the location of facilitated enrollers and the LDSS offices where families can apply for CHPlus A.

Facilitated enrollers are located in communities and are available nights and weekends to assist families in completing the GUH or Access NY application. Children who are found ineligible for CHPlus A based on the screen, may apply and be enrolled in Child Health Plus B if otherwise eligible. Documentation of these referrals is required and reviewed at the time of the audit.

The following chart identifies the income level for CHPlus A Coverage:

Individual / Age	Net Family Income (Federal Poverty Level %)
Pregnant women	<200% FPL, without an asset test
Children <1	<200% FPL, without an asset test
Children <6	<133% FPL, without an asset test
Children 6 – 18	<=100% FPL, without an asset test

4.4.3. The State is taking steps to assist in the enrollment in SCHIP of children determined ineligible for Medicaid. (Sections 2102(a)(1) and (2) and 2102(c)(2))

#### (42CFR 431.636(b)(4))

[The Department is coordinating the enrollment of children in CHPlus when the child is determined ineligible for Medicaid. The Medicaid state agency will transmit the necessary enrollment information gathered from the application and supporting documentation to the CHPlus data system, KIDS. The Department will then transmit this information to the selected plan so they can enroll the child in their plan.]

The use of one application for both children's health insurance programs (CHPlus A and B) facilitates enrollment into the correct program. All children are first screened for Medicaid eligibility. The applications for those children found ineligible for Medicaid are sent to the health plan chosen by the family for enrollment in CHPlus B.

For one year, a subset of children in Medicaid will be transitioned to CHPlus B under special rules defined in Sections 5 and 6 of Part A of Chapter 58 of the Laws of 2004. The subset of children are those who were first enrolled in Medicaid under Title XXI, or those children ages 6-18 enrolled with incomes between 100-133 percent of FPL.

Effective April 1, 2005, children originally enrolled in Medicaid ages 6-18 with household incomes between 100 and 133 percent of the FPL, who continue to be in this age and income category, but are no longer eligible for CHPlus A will be transitioned to CHPlus B at recertification (if they are eligible for CHPlus B). The CHPlus A recertification process begins approximately 90 days prior to the end of the 12 month coverage period. Children who recertify for CHPlus A, but are found income eligible for B, will transition to B in one of two ways. Children enrolled in a health plan that participates in both CHPlus A and CHPlus B will be electronically transferred to the CHPlus B product prior to the end of the CHPlus A coverage period. The health plans will confirm CHPlus B eligibility by contacting the families about the presence of other health insurance, access to state health benefits, and to collect any premium contribution that may be owed. Enrollment in CHPlus B will begin the first day of the month following the last day of eligibility for CHPlus A. Children who are enrolled in fee-for-service will be given an opportunity to select a health plan prior to the end of their CHPlus A coverage. The CHPlus B plan will presumptively enroll these children at the end of their CHPlus A eligibility period. The plans will use the two month presumptive period to confirm eligibility for CHPlus B. CHPlus A renewal applicants now eligible for CHPlus B do not have to complete a separate new application.

- 4.4.4 The insurance provided under the state child health plan does not substitute for coverage under group health plans. Check the appropriate box. (Section 2102)(b)(3)(C)) (42CFR 457.805) (42 CFR 457.810(a)-(c))
  - 4.4.4.1. □ Coverage provided to children in families at or below 200%

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FPL: describe the methods of monitoring substitution.

4.4.4.2. **X** Coverage provided to children in families over 200% and up to 250% FPL: describe how substitution is monitored and identify specific strategies to limit substitution if levels become unacceptable.

An evaluation of the CHPlus B program has shown that "crowd-out" has not been an issue. The most recent data shows that approximately [1.8] 1.9 percent of our new enrollees have dropped insurance from group health plans to enroll in CHPlus B. This number is significantly lower than the number we monitor against.

The State monitors prior insurance of applicants to ensure that the program does not substitute for coverage under group health plans. The applications used by the State to enroll children ask if the applicant currently has insurance or if they have had coverage within the past six (6) months. If they currently have health coverage, they are not eligible for the program. If they had health coverage, they are questioned if it was through their employer and the reason they no longer have health insurance through their employer. The State collects the information on prior health insurance status quarterly from the plans. This information is analyzed to determine the percentage of new enrollees who have dropped employer-based health insurance for enrollment in CHPlus B. If the percentage reaches an average of eight (8) percent for the last three (3) quarters, a six-month waiting period will be imposed. The responsible adult filling out an application must attest to the source and nature of any health care coverage the child is receiving or has received in the past six months.

- 4.4.4.3. 

  Coverage provided to children in families above 250% FPL: describe how substitution is monitored and identify specific strategies in place to prevent substitution.
  4.4.4.4 

  If the state provides coverage under a premium assistance program, describe:

  The minimum period without coverage under a group health plan, including any allowable exceptions to the waiting period.

  The minimum employer contribution.

  The cost-effectiveness determination.
- 4.4.5 Child health assistance is provided to targeted low-income children in the state who are American Indian and Alaska Native. (Section 2102)(b)(3)(D)) (42 CFR

457.125(a))

Through statewide CHPlus A and B coverage, the provision of health insurance to targeted low-income children in the State who are Indians as defined in section 4(c) of the Indian Health Care Improvement Act, 25 U.S.C. 1603(c) is ensured. The Department also maintains an Indian Health Program which deals directly with the Native American populations on or near all reservations in the State. All health care providers who deal with the Native American population encourage enrollment in CHPlus B. The referral process to CHPlus B is included in the contracts between the Department and reservation health care providers.

To further enhance outreach and potential enrollment of Native Americans, the state funds the St. Regis Mohawk Tribe Health Services to provide enrollment assistance.

#### Section 5. Outreach (Section 2102(c))

Describe the procedures used by the state to accomplish:

Outreach to families of children likely to be eligible for child health assistance or other public or private health coverage to inform them of the availability of the programs, and to assist them in enrolling their children in such a program: (Section 2102(c)(1)) (42CFR 457.90)

Effective outreach and ease of enrollment are necessary to ensure the success of the CHPlus A and B programs. Under the programs, community outreach and marketing occurs through: (1) a statewide media campaign conducted by DOH; (2) participating health plans; (3) social services and DOH agencies; and (4) contracts with facilitated enrollers, community-based organizations including, providers, rural health networks, perinatal networks and/or local governments selected through a competitive RFP process.

Outreach approaches of these organizations are multifaceted and are designed to reach all children in the State. Outreach is targeted to minorities and hard-to-reach populations to ensure equal access to care for all children. Outreach and marketing of the programs include: radio and television advertisements, telephone hot-lines to refer families to CHPlus A or B, brochures and posters, and other broad-based advertisement. Additional activities include health fairs, immunization drives, and the establishment of linkages with schools and community-based organizations. Health plans may use radio, television, billboards, newspapers, leaflets, brochures, yellow page advertisements, letters, posters and verbal presentations by marketing representatives as well as health fairs and events to market their product to eligible children. Themes and materials for health fairs must be submitted by the health plan to DOH for approval at least thirty (30) days prior to the event.

The DOH supports extensive radio and television coverage of the program statewide. Additionally, CHPlus B health plans are responsible for marketing the CHPlus B program in their service areas. All approved health plans must develop a comprehensive plan of all marketing and enrollment activities they will engage in during the year. The plan must be submitted to the DOH for review and approval prior to implementation. Any subsequent change or additions to a health plan's marketing plan must be submitted to the DOH at least thirty (30) days prior to implementation and must be approved by DOH prior to implementation of such plan or change. Health plans may distribute marketing material in local community centers and gathering places, markets, pharmacies, hospitals, schools, health fairs and other areas where potential beneficiaries

are likely to gather. Door-to-door distribution of material is not permitted. Health plans may not offer incentives of any kind to CHPlus B recipients to join a health plan.

Incentives are defined as any type of inducement, either monetary or in-kind which might reasonably be expected to result in the person receiving it to join a plan. However, health plans may offer nominal gifts of not more than five dollars (\$5.00) in value as part of a health fair or other promotional activity to stimulate interest in the CHPlus B program. These nominal gifts must be given to everyone who requests them regardless of whether or not they intend to enroll in the plan.

New York established a facilitated enrollment program to assist families in applying for public health insurance programs. We contract with [46] 43 community-based organizations including child advocacy groups, health care providers, rural health networks, perinatal networks and local governments to provide facilitated enrollment for CHPlus A and B. These organizations provide application assistance in community-based settings. Approximately \$[60] 97 million has been awarded to these organizations to support locally-tailored programs to develop and implement the necessary enrollment infrastructure. Facilitated enrollers provide families with eligibility information, assists them in completing the application, help gather documentation and submits the application to the health plan of the family's choice for enrollment in CHPlus B or the local social services district for enrollment in CHPlus A. The facilitated enrollers are available during evening and weekend hours, making enrollment more convenient for working families. By removing some of the identified barriers to enrollment, DOH, through the facilitated enrollers, can ensure that each child enters the system and receives services through the "right door", without families having to search for that door. In doing so, DOH has created a system that balances and coordinates federal and state statutes with the goal of enrolling targeted low-income children.

## Section 6. Coverage Requirements for Children's Health Insurance (Section 2103) П Check here if the state elects to use funds provided under Title XXI only to Section 7. 6.1. The state elects to provide the following forms of coverage to children: (Check all that apply.) (42CFR 457.410(a)) 6.1.1. Benchmark coverage; (Section 2103(a)(1) and 42 CFR 457.420) 6.1.1.1. FEHBP-equivalent coverage; (Section 2103(b)(1)) (If checked, attach copy of the plan.) 6112 State employee coverage; (Section 2103(b)(2)) (If checked, identify the plan and attach a copy of the benefits description.) 6.1.1.3. HMO with largest insured commercial enrollment (Section 2103(b)(3)) (If checked, identify the plan and attach a copy of the benefits description.) $612 \square$ Benchmark-equivalent coverage; (Section 2103(a)(2) and 42 CFR 457.430) Specify the coverage, including the amount, scope and duration of each service, as well as any exclusions or limitations. Please attach a signed actuarial report that meets the requirements specified in 42 CFR 457.431. See instructions. 613 X Existing Comprehensive State-Based Coverage; (Section 2103(a)(3) and 42 CFR 457.440) [Only applicable to New York; Florida; Pennsylvania] Please attach a description of the benefits package, administration, date of enactment. If existing comprehensive state-based coverage is modified, please provide an actuarial opinion documenting that the actuarial value of the modification is greater than the value as of 8/5/97 or one of the benchmark plans. Describe the fiscal year 1996 state expenditures for existing comprehensive state-based coverage. The description of New York's benefit package is attached as Appendix I.

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The package is administered through State contracts with participating health

plans and was enacted in 1990 through Chapter 922 and 923 of the Laws of 1990 (New York Public Health Law sections 2510 and 2511). The program was further amended through Chapter 731 of the Laws of 1993, Chapter 170 of the Laws of 1994, Chapter 731 of the Laws of 1994, Chapter 80 of the Laws of 1995, the Health Care Reform Act of 1996, Chapter 2 of the Laws of 1998, the Health Care Reform Act of 2000, Chapter 506 of the Laws of 2001 and Chapter 1 of the Laws of 2002 and Chapter 62 of the Laws of 2003.

The 1996 state expenditures for this program was approximately \$71.5 million.

	6.1.4.1. □	Coverage the same as Medicaid State plan
	6.1.4.2. □	Comprehensive coverage for children under a Medicaid Section 1115 demonstration project
	6.1.4.3. □	Coverage that either includes the full EPSDT benefit or that the state has extended to the entire Medicaid population
	6.1.4.4. □	Coverage that includes benchmark coverage plus additional coverage
	6.1.4.5. □	Coverage that is the same as defined by existing comprehensive state-based coverage
	6.1.4.6. □	Coverage under a group health plan that is substantially equivalent to or greater than benchmark coverage through a benefit by benefit comparison (Please provide a sample of how the comparison will be done)
	6.1.4.7 □	Other (Describe)
(Check all that	at apply. If an	ne following forms of coverage to children: item is checked, describe the coverage with respect to the of services covered, as well as any exclusions or

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Scope of Coverage: Inpatient hospital medical or surgical care will be considered a

**Inpatient Hospital Medical or Surgical Care** 

6.2.

covered benefit for a registered bed patient for treatment of an illness, injury or condition which cannot be treated on an outpatient basis. The hospital must be a short-term, acute care facility and New York State licensed.

Level of Coverage: Includes 365 days per year coverage for inpatient hospital services and services provided by physicians and other professional personnel for covered inpatient services; bed and board, including special diet and nutritional therapy; general, special and critical care nursing service, but not private duty nursing services; facilities, services, supplies and equipment related to surgical operations, recovery facilities, anesthesia, and facilities for intensive or special care; oxygen and other inhalation therapeutic services and supplies; drugs and medications that are not experimental; sera, biologicals, vaccines, intravenous preparations, dressings, casts, and materials for diagnostic studies; blood products, except when participation in a volunteer blood replacement program is available to the insured or covered person, and services and equipment related to their administration; facilities, services, supplies and equipment related to physical medicine and occupational therapy and rehabilitation; facilities, services, supplies and equipment related to diagnostic studies and the monitoring of physiologic functions, including but not limited to laboratory, pathology, cardiographic, endoscopic, radiologic and electro-encephalographic studies and examinations; facilities, services, supplies and equipment related to radiation and nuclear therapy; facilities, services, supplies and equipment related to emergency medical care; chemotherapy; any additional medical, surgical, or related services, supplies and equipment that are customarily furnished by the hospital. No benefits will be provided for any out-of-hospital days, or if inpatient care was not necessary; no benefits are provided after discharge; benefits are paid in full for accommodations in a semi-private room.

## 6.2.2. X Outpatient services (Section 2110(a)(2))

## • Professional Services for Diagnosis and Treatment of Illness and Injury

Scope of Coverage: Provides services on ambulatory basis by a covered provider for medically necessary diagnosis and treatment of sickness and injury and other conditions. All services related to outpatient visits are covered, including physician services.

Level of Coverage: No limitations. Includes wound dressing and casts to immobilize fractures for the immediate treatment of the medical condition. Injections and medications provided at the time of the office visit or therapy will be covered. Includes audiometric testing where deemed medically necessary.

#### • Outpatient Surgery

Scope of Coverage: Procedures performed within the provider's office will be covered as well as "ambulatory surgery procedures" which may be performed in a hospital-based ambulatory surgery service or a freestanding ambulatory surgery center.

Level of Coverage: The utilization review process will ensure that the ambulatory surgery is appropriately provided.

#### • Emergency Medical Services.

Scope of Coverage: For services to treat an emergency condition in hospital facilities. For the purpose of this provision, "emergency condition" means a medical or behavioral condition, the onset of which is sudden, that manifests itself by symptoms of sufficient

severity, including severe pain, that a prudent layperson, possessing an average knowledge of medicine and health, could reasonably expect the absence of immediate medical attention to result in (A) placing the health of the person afflicted with such condition in serious jeopardy, or in the case of a behavioral condition placing the health of such person or others in serious jeopardy; (B) serious impairment to such person's bodily functions; (C) serious dysfunction of any bodily organ or part of such person; or (D) serious disfigurement of such person.

Level of Coverage: No limitations.

## 6.2.3. X Physician services (Section 2110(a)(3))

#### • Pediatric Health Promotion visits.

Scope of Coverage: Well child care visits in accordance with a visitation schedule established by American Academy of Pediatrics and the Childhood Immunization Schedule of the United States will be followed for immunizations.

Level of Coverage: Includes all services related to visits. Includes immunizations, well child care, health education, tuberculin tests (Mantoux), hearing tests, dental and developmental screening, clinical laboratory and radiological tests, eye screening, and lead screening.

- Professional Services for Diagnosis and Treatment of Illness and Injury See Section 6.2.2.
- Professional Services for Diagnosis and Treatment of Illness and Injury See Section 6.2.2.

## 6.2.4. X Surgical services (Section 2110(a)(4))

• Please refer to Section 6.2.1. Inpatient Services; Section 6.2.2. Outpatient Services; and Section 6.2.28 Maternity Services

#### • Pre-surgical testing

Scope of Coverage: All tests, (laboratory, x-ray, etc) necessary prior to inpatient or outpatient surgery.

Level of Coverage: Benefits are available if a physician orders the tests; proper diagnosis and treatment require the tests; and the surgery takes place within 7 days after the testing. If surgery is cancelled because of pre-surgical test findings or as a result of a second opinion on surgery, the cost of the tests will be covered.

6.2.5. X Clinic services (including health center services) and other ambulatory health care services. (Section 2110(a)(5))

See Section 6.2.2.

## 6.2.6. X Prescription drugs (Section 2110(a)(6))

Scope of Coverage: Prescription medications must be authorized by a professional licensed to write prescriptions.

Level of Coverage: Prescriptions must be medically necessary. May be limited to generic medications where medically acceptable. Includes family planning or contraceptive medications or devices. All medications used for preventive and therapeutic purposes will be covered. Vitamin coverage need not be mandated except when necessary to treat a diagnosed illness or condition.

## 6.2.7. X Over-the-counter medications (Section 2110(a)(7))

Scope of Coverage: Non-prescription medications authorized by a professional licensed to write prescriptions.

Level of Coverage: All medications used for preventive and therapeutic purposes authorized by a professional licensed to write prescriptions will be covered.

6.2.8. X Laboratory and radiological services (Section 2110(a)(8))

#### • Diagnostic and Laboratory Tests

Scope of Coverage: Prescribed ambulatory clinical laboratory tests and diagnostic x-rays.

Level of Coverage: No limitations.

6.2.9. X Prenatal care and pre-pregnancy family services and supplies (Section 2110(a)(9))

#### • Family Planning or Contraceptive Medications or Devices

Scope of Coverage: Prescription medications must be authorized by a professional licensed to write prescriptions.

Level of Coverage: Prescriptions must be medically necessary. May be limited to generic medications where medically acceptable.

#### • Prenatal Care

See Section 6.2.28.

6.2.10. X Inpatient mental health services, other than services described in 6.2.18., but including services furnished in a state-operated mental hospital and including residential or other 24-hour therapeutically planned structural services (Section 2110(a)(10))

Scope of coverage: Services provided in a facility operated by the Office of Mental Health under Section 7.17 of the Mental Hygiene Law, or a facility issued an operating certificate pursuant to Article 23 or Article 31 of the Mental Hygiene Law or a general hospital as defined in Article 28 of the Public Health Law.

Level of coverage: A combined 30 days per calendar year for services under sections 6.2.10 and 6.2.18.

6.2.11. X Outpatient mental health services, other than services described in 6.2.19, but including services furnished in a state-operated mental hospital and including community-based services (Section 2110(a)(11)

### • Outpatient visits for mental health

Scope of Coverage: Services must be provided by certified and/or licensed professionals.

Level of Coverage: Provides a maximum of 60 outpatient visits per year (combined benefit with alcoholism and substance abuse - see 6.2.19.).

6.2.12. X Durable medical equipment and other medically related or remedial devices (such as prosthetic devices, implants, eyeglasses, hearing aids, dental devices, and adaptive devices) (Section 2110(a)(12))

#### • Durable Medical Equipment (DME)

Scope of Coverage: All DME must be medically necessary and ordered by a plan physician.

Level of Coverage: DME not limited except there is no coverage for cranial prostheses (i.e. wigs) and dental prostheses, except those made necessary due to accidental injury to sound, natural teeth and provided within twelve months of the accident, and except for dental prostheses needed in treatment of a congenital abnormality or as part of reconstructive surgery.

6.2.13. X Disposable medical supplies (Section 2110(a)(13))

#### • Diabetic Supplies and equipment

Scope of Coverage: Insulin, blood glucose monitors, blood glucose monitors for legally blind, data management systems, test strips for monitors and visual reading, urine test strips, insulin injection aids, cartridges for legally blind, syringes, insulin pumps and appurtenances thereto, insulin infusion devices, oral agents.

Level of Coverage: As prescribed by a physician or other licensed health care provider legally authorized to prescribe under Title 8 of the Education Law.

6.2.14. X Home and community-based health care services (See instructions) (Section 2110(a)(14))

#### • Home Health Care Services

Scope of Coverage: The care and treatment of a covered person who is under the care of a physician but only if hospitalization or confinement in a skilled nursing facility would have been otherwise required if home care was not provided, the service is approved in writing by such physician, and the plan covering the home health service is established by DOH.

Level of Coverage: Home care shall be provided by a certified home health agency possessing a valid certificate of approval issued pursuant to Article 36 of the Public Health Law. Home care shall consist of one or more of the following: part-time or intermittent home nursing care by or under the supervision of a registered professional nurse (R.N.); part-time or intermittent home health aide services which consist primarily of caring for the patient; physical, occupational or speech therapy if provided

by the home health agency; medical supplies, drugs and medications prescribed by a physician; and laboratory services by or on behalf of a certified home health agency to the extent such items would have been covered or provided if the covered person had been hospitalized or confined in a skilled nursing facility. A minimum of forty such visits must be provided in any calendar year.

#### • Diabetic Education and Home Visits

Scope of Coverage: Diabetes self-management education (including diet); reeducation or refresher. Home visits for diabetic monitoring and/or education.

Level of Coverage: Limited to medically necessary visits where a physician diagnoses a significant change in the patient's symptoms or conditions which necessitate changes in a patient's self-management or where reeducation is necessary. May be provided by a physician or other licensed health care provider legally authorized to prescribe under Title 8 of the Education Law, or their staff, as part of an office visit for diabetes diagnosis or treatment, or by a certified diabetes nurse educator, certified nutritionist, certified dietitian or registered dietitian upon the referral of a physician or other licensed health care provider legally authorized to prescribe under Title 8 of the Education Law and shall be limited to group settings wherever practicable.

6.2.15. ☐ Nursing care services (See instructions) (Section 2110(a)(15))

6.2.16. X Abortion only if necessary to save the life of the mother or if the pregnancy is the result of an act of rape or incest (Section 2110(a)(16)

Scope of Coverage: The federally funded portion of the CHPlus B program will not be used to cover abortions except in the case of rape, incest or to save the life of the mother.

Level of Coverage: No limitations.

6.2.17. X Dental services (Section 2110(a)(17))

Scope of Coverage: Emergency, preventive and routine dental services.

Level of Coverage: Orthodontic services excluded.

6.2.18. X Inpatient substance abuse treatment services and residential substance abuse treatment services (Section 2110(a)(18))

Scope of coverage: Services provided in a facility operated by the Office of Mental Health under Section 7.17 of the Mental Hygiene Law, or a facility issued an operating

certificate pursuant to Article 23 or Article 31 of the Mental Hygiene Law or a general hospital as defined in Article 28 of the Public Health Law.

Level of coverage: Limited to a combined 30 days per year for services under sections 6.2.10 and 6.2.18.

6.2.19. X Outpatient substance abuse treatment services (Section 2110(a)(19))

Scope of coverage: Services must be provided by certified and/or licensed professionals.

Level of coverage: Provides a maximum of 60 outpatient visits per year (combined benefit with mental health - see 6.2.11.)

- 6.2.20. Case management services (Section 2110(a)(20))
- 6.2.21. Care coordination services (Section 2110(a)(21))
- 6.2.22. X Physical therapy, occupational therapy, and services for individuals with speech, hearing, and language disorders (Section 2110(a)(22))

#### • Speech Therapy

Scope of coverage: Speech therapies performed by an audiologist, language pathologist, a speech therapist and/or otolaryngologist.

Level of coverage: Those required for a condition amenable to significant clinical improvement within a two-month period, beginning with the first day of therapy.

#### Hearing

Scope of coverage: Hearing examinations to determine the need for corrective action.

Level of coverage: One hearing examination per calendar year is covered. If an auditory deficiency requires additional hearing exams and follow-up exams, these exams will be covered. Hearing aids, including batteries and repairs, are covered. If medically necessary, more than one hearing aid will be covered.

#### Physical and Occupational Therapy

Scope of coverage: Short-term physical and occupational therapies.

Level of coverage: These therapies must be medically necessary and under the supervision or referral of a licensed physician. Short-term physical and occupational therapies will be covered when ordered by a physician.

## 6.2.23. X Hospice care (Section 2110(a)(23))

#### Hospice

Scope of Coverage: Coordinated hospice program of home and inpatient services which provide non-curative medical and support services for persons certified by a physician to be terminally ill with a life expectancy of six months or less.

Level of Coverage: Hospice services include palliative and supportive care provided to a patient to meet the special needs arising out of physical, psychological, spiritual, social and economic stress which are experienced during the final stages of illness and during dying and bereavement. Hospice organizations must be certified under Article 40 of the NYS Public Health Law. All services must be provided by qualified employees and volunteers of the hospice or by qualified staff through contractual arrangements to the extent permitted by federal and state requirements. All services must be provided according to a written plan of care which reflects the changing needs

of the patient/family. Family members are eligible for up to five visits for bereavement counseling (bereavement counseling not funded through program).

6.2.24. X Any other medical, diagnostic, screening, preventive, restorative, remedial, therapeutic, or rehabilitative services. (See instructions) (Section 2110(a)(24))

#### • Therapeutic Services.

Scope of Coverage: Ambulatory radiation therapy and chemotherapy. Injections and medications provided at time of therapy (i.e., chemotherapy) will also be covered. Hemodialysis will be a covered service. Short term physical and occupational therapies will be covered when ordered by a physician.

Level of Coverage: No limitations. These therapies must be medically necessary and under the supervision or referral of a licensed physician. No experimental procedures or services will be reimbursed. Determination of the need for hemodialysis services and whether home based or facility based treatment is appropriate will be made by a licensed physician.

- 6.2.25. Premiums for private health care insurance coverage (Section 2110(a)(25))
- 6.2.26. X Medical transportation (Section 2110(a)(26))

## • Non-Air-Borne, pre-hospital emergency medical services provided by an ambulance service.

Scope of Coverage: Pre-hospital emergency medical services, including prompt evaluation and treatment of an emergency condition and/or non-airborne transportation to a hospital.

Level of Coverage: Services must be provided by an ambulance service issued a certificate to operate pursuant to section 3005 of the Public Health Law. Evaluation and treatment services must be for an emergency condition defined as a medical or behavioral condition, the onset of which is sudden, that manifests itself by symptoms of sufficient severity, including severe pain, that a prudent layperson, possessing an average knowledge of medicine and health, could reasonably expect the absence of immediate medical attention to result in (i) placing the health of the person afflicted with such condition in serious jeopardy; (ii) serious impairment to such person's bodily functions; (iii) serious dysfunction of any bodily organ or part of such person; or (iv) serious disfigurement of such person.

- 6.2.27. 

  Enabling services (such as transportation, translation, and outreach services (See instructions) (Section 2110(a)(27))
  6.2.28. X

  Any other health care services or items specified by the Secretary and not included under this section (Section 2110(a)(28))
- Maternity Care

Scope of Coverage: Inpatient hospital coverage for at least 48 hours after childbirth for any delivery other than a Caesarean section (C-Section) and at least 96 hours following a C-Section. Also coverage of parent education, assistance and training in breast or bottle feeding and any necessary maternal and newborn clinical assessments. The mother shall have the option to be discharged earlier than the 48/96 hours, provided that at least one home care visit is covered post-discharge. Prenatal, labor and delivery care is covered, including surgical services rendered as part of a C-section.

Level of Coverage: No limitations; (However children potentially eligible for CHPlus A requiring maternity care services will be referred to Medicaid. Pregnant women up to 200% net **FPL** are eligible for Medicaid's PCAP program. This is a program expressly designed for pregnant women. This program allows for presumptive eligibility determined at the provider's care site. Enrollees are required to report any change of circumstances that affect eligibility. This information will be reviewed by the plan and the enrollee is referred to PCAP if she appears eligible.).

- 6.3 The state assures that, with respect to pre-existing medical conditions, one of the following two statements applies to its plan: (42CFR 457.480)
  - 6.3.1. X The state shall not permit the imposition of any pre-existing medical condition exclusion for covered services (Section 2102(b)(1)(B)(ii)); OR
  - 6.3.2. The state contracts with a group health plan or group health insurance coverage, or contracts with a group health plan to provide family coverage under a waiver (see Section 6.4.2. of the template). Preexisting medical conditions are permitted to the extent allowed by HIPAA/ERISA (Section 2103(f)). Please describe: *Previously 8.6*
- 6.4 **Additional Purchase Options.** If the state wishes to provide services under the plan through cost effective alternatives or the purchase of family coverage, it must request the appropriate

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option. To be approved, the state must address the following: (Section 2105(c)(2) and(3)) (42 CFR 457.1005 and 457.1010)

- 6.4.1. Cost Effective Coverage. Payment may be made to a state in excess of the 10% limitation on use of funds for payments for: 1) other child health assistance for targeted low-income children; 2) expenditures for health services initiatives under the plan for improving the health of children (including targeted low-income children and other low-income children); 3) expenditures for outreach activities as provided in section 2102(c)(1) under the plan; and 4) other reasonable costs incurred by the state to administer the plan, if it demonstrates the following (42CFR 457.1005(a)):
  - 6.4.1.1 Coverage provided to targeted low-income children through such expenditures must meet the coverage requirements above;

    Describe the coverage provided by the alternative delivery system. The state may cross reference section 6.2.1 6.2.28. (Section 2105(c)(2)(B)(i)) (42CFR 457.1005(b))
  - 6.4.1.2. The cost of such coverage must not be greater, on an average per child basis, than the cost of coverage that would otherwise be provided for the coverage described above.; **Describe the cost of such coverage on an average per child basis**. (Section 2105(c)(2)(B)(ii)) (42CFR 457.1005(b))
  - 6.4.1.3. The coverage must be provided through the use of a community-based health delivery system, such as through contracts with health centers receiving funds under section 330 of the Public Health Service Act or with hospitals such as those that receive disproportionate share payment adjustments under section 1886(c)(5)(F) or 1923 of the Social Security Act. **Describe the community-based delivery system.**(Section 2105(c)(2)(B)(iii)) (42CFR 457.1005(a))
- Purchase of Family Coverage. Describe the plan to purchase family coverage. Payment may be made to a state for the purpose of family coverage under a group health plan or health insurance coverage that includes coverage of targeted low-income children, if it demonstrates the following: (Section 2105(c)(3)) (42CFR 457.1010)
  - 6.4.2.1. Purchase of family coverage is cost-effective relative to the amounts that the state would have paid to obtain comparable coverage only of the targeted low-income children involved; and (**Describe the**

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associated costs for purchasing the family coverage relative to the coverage for the low income children.) (Section 2105(c)(3)(A)) (42CFR 457.1010(a))

- 6.4.2.2. The state assures that the family coverage would not otherwise substitute for health insurance coverage that would be provided to such children but for the purchase of family coverage. (Section 2105(c)(3)(B)) (42CFR 457.1010(b))
- 6.4.2.3. The state assures that the coverage for the family otherwise meets title XXI requirements. (42CFR 457.1010(c))

# Section 7. Quality and Appropriateness of Care

Check here if the state elects to use funds provided under Title XXI only to provide
expanded eligibility under the state's Medicaid plan, and continue on to Section 8.

7.1. Describe the methods (including external and internal monitoring) used to assure the quality and appropriateness of care, particularly with respect to well-baby care, well-child care, and immunizations provided under the plan. (2102(a)(7)(A)) (42CFR 457.495(a))

Quality of care delivered by health plans is monitored by the use of both external and internal monitoring methods. Health plans participating in the Child Health Plus program are required to submit specific quality performance data to the Department of Health which is consistent with the New York State Department of Health Quality Assurance Reporting Requirements (QARR) data specifications, on an annual basis for the Child Health Plus B population. These data provide information on health plan performance with respect to primary and preventive health visits, access to health care, and medical management of select chronic diseases.

Specific child health measures are included annually in the data collection. These data include [Childhood Immunization rates; Lead Testing; Well-Child or Preventive care visits in the First 15 Months of Life; Well Child and Preventive Care Visits During the 3<sup>rd</sup>, 4<sup>th</sup>, 5<sup>th</sup>, 6<sup>th</sup>, Years; Adolescent Well Care and Preventive Visits;] Use of Appropriate Medications for People with Asthma (Ages 5-17); Appropriate Treatment for KIDS with Upper Respiratory Infection; Appropriate Testing for Children with Pharyngitis; Children's Access to PCPs; Practitioner Turnover; Enrollment by County; Frequency of Myringotomy Procedures; Frequency of Tonsillectomy Procedures; Ambulatory Care Utilization; Inpatient Care Utilization; and Annual Dental Visit.

Additionally, health plans are required to have internal quality assurance programs and written quality improvement assurance plans for monitoring and improving the quality of care furnished to members. A more detailed description of the requirements and the methods used to monitor and assure the quality and appropriateness of care is contained in the sections below.

Will the State utilize any of the following tools to assure quality? (Check all that apply and describe the activities for any categories utilized.)

7.1.1. X Quality standards

7.1.2. X Performance measurement

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#### 7.1.3. X Information strategies

# 7.1.4. X Quality improvement strategies

#### Quality Standards (7.1.1)

Health plans are responsible for ensuring that the services and providers under CHPlus B meet the quality of care standards required in the Public Health Law and related regulations.

Health plans must have internal quality assurance programs and written quality improvement or assurance plans (Quality Improvement Programs/Quality Assurance Programs (QAP)) for monitoring and improving the quality of care furnished to members. Such plans must address all of the following:

- Description of quality assurance committee structure;
- Identification of departments/individuals responsible for QAP implementation;
- Description of manner in which network providers may participate in QAP;
- Credentialing/re-credentialing procedures;
- Standards of care;
- Standards of service accessibility;
- Medical records standards;
- Utilization review procedures;
- Quality indicator measures and clinical studies;
- Quality assurance plan documentation methods; and
- Description of the manner in which quality assurance/quality improvement activities are integrated with other management functions.

Also, health plans are required to institute a credentialing process for their providers that includes, at a minimum, obtaining and verifying the following information:

- Evidence of valid current license and valid DEA certificate, as applicable;
- Names of hospitals, health maintenance organizations (HMOs), prepaid health services plans (PHSPs), and medical groups with which the provider has been associated;
- Reasons for discontinuance of such associations;
- Level of malpractice coverage;
- Pending professional misconduct proceedings or malpractice actions and the substance of such allegations;
- Substance of any findings from such proceedings;
- Sanctions imposed by Medicare or Medicaid;
- Names and relevant information of providers who shall serve as on-call designees for the provider (applies to non-staff, group models only).

Plans must ensure that all on-call providers are in compliance with plan credentialing standards, including any non-participating providers serving in this capacity;

- Attention of provider as to validity of information provided;
- Information from other HMOs or hospitals with which provider has been associated regarding professional misconduct or medical malpractice, and associated judgments/settlements, and any reports of professional misconduct by a hospital;
- Review of provider's physical site of practice;
- Review of provider's capacity to provide such services, based on practice size and available resources; and
- Review of National Practitioner Data Bank profile.

Health plans must re-credential their providers at least once every two years. During such re-credentialing, plans should re-examine the items covered during the initial credentialing, as well as complaints lodged against the provider by plan members and results of chart audits and other quality reviews.

#### 7.1.2 Performance Measurement

As stated above in section 7.1, health plans are required to submit specific quality performance data on an annual basis which is consistent with the New York State Department of Health Quality Assurance Reporting Requirement (QARR). These data are used to compare plan performance on an annual basis both on individual plan and statewide basis. The measures are a combination of measures from the National Committee for Quality Assurance (NCQA) Health Plan Employer Data Base Information Set (HEDIS® 2005) and measures developed by the New York State Department of Health (NYSDOH). The measures change each year.

As part of the annual Quality Assurance Reporting Requirements (QARR), the Department requires health plans to submit performance data on many standardized quality of care measures as they relate to child and adolescent care. Included in these quality of care measures are specific measures related to the treatment of chronic or complex medical conditions. One such measure used to assess the services to children is, "Use of Appropriate Medications for People with Asthmas, Ages 5-17." The measure calculates the percent of children ages 5 to 18 years with persistent asthma who received appropriate medications to control their condition. [Health plan performance is trended over time.] For the Child Health Plus population, the performance rate for health plans is [has increased from 53% in 1999 to 60%] 71% in [2001] 2003.

Other performance measures are collected on an annual basis for the Child Health Plus

population as part of the annual Quality Assurance Reporting Requirements. These measures assess access to health care services and include [the percentage of children who received childhood immunization as defined by services and include the percentage of children who received childhood immunization as defined by HEDIS; the percentage of two-year olds that had their blood tested for lead poisoning; the percentage of children who had five or more well-child and preventive health visits in their first 15 months of life; the percentage of children between the ages of three and six years who had a well-child and preventive health visit during the third, fourth, fifth and sixth years; the percentage of adolescents who had a well-care, preventive care or OB/GYN visit between the ages of 12 and 21 years and] two measures developed to address appropriate antibiotic use in Pediatrics and the percentage of children and adolescents ages 4 through [21] 18 years who had at least one dental visit within the last year. The two antibiotic measures are the percentage of children age 3 months to 18 years with a diagnosed upper respiratory infection and who were not given a prescription for an antibiotic and the percentage of children age 2 - 18 years with a diagnosis of Pharyngitis who were prescribed an antiobiotic and were given a group A streptococcus test.

Other information collected by the Department and used in the performance measurement includes the following:

# Membership

- Member months of enrollment by age, sex and payer
- Enrollment by county

#### Utilization

- Frequency of selected conditions
- Inpatient care
- Ambulatory care
- Disenrollment rate

#### **Quality**

- Prenatal care: low birth weight, entry in first trimester, initial prenatal care visit, number of prenatal care visits, stage of pregnancy at time of enrollment
- Well child care visits in first year of life
- Age 4, 5, and 6 year old well child visits
- Adolescent well child care visits (age 12-18)]
- HIV education (age 12-18)
- Substance abuse counseling (age 12-18)
- [• Immunizations]
- Mental health follow-up

#### **Access & Member Satisfaction**

- Utilization of primary care providers by children
- Availability (waiting times for scheduled appointments)
- Uniform member satisfaction
- Provision of urgent and emergency medical care

#### **General Plan Management**

- Quality and service improvement studies
- Case management
- Utilization management
- Risk management
- Provider compensation
- New member orientation/education
- Language services
- Arrangements with public health, education and social services

#### 7.1.3 Information Strategies

DOH sponsored quality assurance studies may be conducted during the contract period. The participating health plans in the Child Health Plus program have a contractual responsibility to work with the DOH or its agent to complete the quality assurance study within the specified time frames. This includes supplying the medical records of enrolled children who are selected for the study sample and responding to inquires from the contractor.

#### 7.1.4 Quality Improvement Strategies

Health plan performance based on the annual performance data submissions are compared to the statewide average as well as previous year's performance of the individual plan. Based on this information as well as information obtained from various other required reporting provided by the plans, such as enrollee satisfaction surveys and provider network submissions the Department identifies areas where improvement in plan performance is required or has occurred. Health plans are required to submit root cause analysis and improvement strategies that will be implemented by the plan to improve plan performance especially in the areas of access to well child care and childhood and adolescent immunizations as detailed previously.

- 7.2. Describe the methods used, including monitoring, to assure: (2101(a) (7) (B)) (42CFR 457.495)
  - 7.2.1 Access to well-baby care, well-child care, well-adolescent care and childhood and adolescent immunizations. (Section 2102(a)(7)) (42CFR 457.495(a))

In order to assure access to primary and preventive health care, including well-child

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care, well-adolescent care and childhood and adolescent immunizations, health plans must establish and maintain provider networks with sufficient numbers of providers in geographically accessible locations for the populations they serve. Health plan networks must contain all of the provider types necessary to furnish the prepaid benefit package, including: well child care in accordance with visitation schedule established by American Academy of Pediatrics, immunizations according to the Immunization Schedule of the United States, hospitals, physicians (primary care and specialist), mental health and substance abuse providers, allied health professionals, pharmacies, and DME providers. Health plans shall not include in their networks, for purposes of serving CHPlus B enrollees, any medical provider who has been sanctioned by Medicare or Medicaid if the provider has, as a result of the sanctions, been prohibited from serving Medicaid clients or receiving medical assistance payments.

Additionally, health plans must offer every member the opportunity to select from at least 3 primary care physicians with in the following distance/travel time standards:

- Non-metropolitan areas 30miles/30 minutes
- Metropolitan areas 30 minutes by public transportation

Transport time and distance in rural areas to primary care sites and hospitals may be greater than 30 minutes/30 miles only if based on the community standard for accessing care or if by beneficiary choice.

Quality of care delivered by health plans is monitored by the use of both external and internal monitoring methods. Health plans participating in the Child Health Plus program are required to submit specific quality performance data to the Department of Health which is consistent with the New York State Department of Health Quality Assurance Reporting Requirements (QARR) data specifications, on an annual basis for the Child Health Plus B population. These data provide information on health plan performance with respect to primary and preventive health visits, access to health care, and medical management of select chronic diseases.

Specific child health measures are included annually in the data collection. These data include [Childhood Immunization rates; Lead Testing; Well-Child or Preventive care visits in the First 15 Months of Life; Well Child and Preventive Care Visits During the 3<sup>rd</sup>, 4<sup>th</sup>, 5<sup>th</sup>, 6<sup>th</sup>, Years; Adolescent Well Care and Preventive Visits]; Use of Appropriate Medications for People with Asthma (Ages 5-17); and the percentage of children age 3 months to 18 years with a diagnosed upper respiratory infection and who were not given a prescription for an antibiotic, the percentage of children age 2–18 years with a diagnosis of Pharyngitis who were prescribed an antiobiotic and were given a group A streptococcus test and Annual Dental Visit.

Health plans must have internal quality assurance programs and written quality improvement or assurance plans (Quality Improvement Programs/Quality Assurance Programs (QAP)) for monitoring and improving the quality of care furnished to members. Such plans must address all of the following:

- Description of quality assurance committee structure;
- Identification of departments/individuals responsible for QAP implementation;
- Description of manner in which network providers may participate in QAP;
- Credentialing/re-credentialing procedures;
- Standards of care;
- Standards of service accessibility;
- Medical records standards;
- Utilization review procedures;
- Quality indicator measures and clinical studies;
- Quality assurance plan documentation methods; and
- Description of the manner in which quality assurance/quality improvement activities are integrated with other management functions.

7.2.2 Access to covered services, including emergency services as defined in 42 CFR §457.10. (Section 2102(a)(7)) 42CFR 457.495(b))

#### **Emergency Services:**

In order to insure that members have access to covered services, including emergency services, in addition to maintaining adequate networks, health plans are prohibited from requiring members to seek prior authorization for services in a medical or behavioral health emergency. Plans must inform their members that access to emergency services is not restricted and that if the member experiences a medical or behavioral health emergency, he/she may obtain services from a non-plan physician or other qualified provider, without penalty. However, health plans may require members to notify the plan or their PCP within a specified time after receiving emergency care and may require members to obtain prior authorization for any follow-up care delivered pursuant to the emergency.

#### Twenty-Four(24) Hour Coverage:

Health plans must provide coverage to members, directly or through their Primary Care Providers (PCPs), twenty-four (24) hours a day and seven (7) days a week. Health plans must instruct their members on how to obtain services after business hours and on weekends.

#### Telephone Access:

Health plans may require their PCPs to have primary responsibility for serving as after

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hours "on-call" telephone resource to members with medical problems. If the PCP performs this function, he/she cannot be permitted to "sing-out" (i.e., automatically refer calls) to an emergency room.

Whether or not the plan assigns primary responsibility for after hours telephone access to a PCP, it must have a twenty-four hour toll free telephone number for members to call which is answered by a live voice (answering machines are not acceptable).

The Department monitors access to services and the adequacy and appropriateness of provider networks several ways. To ensure the adequacy and availability of insurer provider networks, the Department requires all health plans to submit electronically, on a quarterly basis, the complete provider and service networks by county. These submissions are reviewed by the Department to monitor the adequacy of network in terms of provider composition including, but not limited to, the availability of specialty providers as well as primary care providers and office sites and hours of operation. If the Department determines that deficiencies exist in the provider network that could impact member access to care, health plans are required to submit a plan of corrective action to the Department.

Health plans are required to submit semi-annual and annual operation reports to the Department which are used to monitor the availability of and use of services by health plans and their members. Health plans are required to report utilization statistics, ancillary service utilization, cost of and expense of services. Utilization statistics include emergency room visits, primary care visits by age group, immunizations, inpatient and outpatient utilization, dental visits, laboratory and ancillary therapies.

7.2.3 Appropriate and timely procedures to monitor and treat enrollees with chronic, complex, or serious medical conditions, including access to an adequate number of visits to specialists experienced in treating the specific medical condition and access to out-of-network providers when the network is not adequate for the enrollee's medical condition. (Section 2102(a)(7)) (42CFR 457.495(c))

Service Accessibility: The State considers service accessibility to be one of the key determinants of quality of care and overall member satisfaction. Accordingly, health plans will be expected to take all necessary measures to ensure compliance with the access standards. Health plans must allow access to out-of-network providers when the network is not adequate for the enrollee's medical condition. The State will actively monitor health plan performance in this area and will take prompt corrective action if problems are identified.

One way the State monitors health plan performance for treatment of children

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with chronic health conditions is through the Quality Assurance Reporting Requirements (QARR). Several childhood-specific measures are collected which are used to monitor the health plans effectiveness in providing care to these children including the use of appropriate medications for people with asthma and the lead testing measure. Individual health plan performance is then compared to the statewide average of all other health plans' performance.

Also, Child Health Plus members contact the Department for assistance if they are unable to resolve problems associated with access to health care services. The Department works with individual families and health plans, as necessary, to insure that appropriate services are made available. The frequency of the type and nature of complaints is maintained and monitored by the Department on a monthly basis.

Specific standards are in place to ensure reasonable and timely access to providers. These standards include but are not limited to the following:

Days to Appointment: Health plans must abide by the following appointment standards:

- Urgent medical or behavioral problems within 24 hours;
- Non-urgent "sick visits" within 48 to 72 hours, as clinically indicated;
- Routine, non-urgent or preventive care visits within four weeks; and
- In-plan, non-urgent mental health or substance abuse visits within two weeks
- 7.2.4 Decisions related to the prior authorization of health services are completed in accordance with state law **or**, in accordance with the medical needs of the patient, within 14 days after the receipt of a request for services. (Section 2102(a)(7)) (42CFR 457.495(d))

Health plans must develop and have in place utilization review policies and procedures that include protocols for prior approval and denial of services, hospital discharge planning, physician profiling, and retrospective review of both inpatient and ambulatory claims meeting pre-defined criteria. Plans must complete prior authorization of health services in accordance with the medical needs of the member and within 14 days after the receipt of a request for services. Plans also must develop procedures for identifying and correcting patterns of over- and under-utilization on the part of their enrollees

## Section 8. Cost Sharing and Payment (Section 2103(e))

Check here if the state elects to use funds provided under Title XXI only to provide
expanded eligibility under the state's Medicaid plan, and continue on to Section 9.

- 8.1. Is cost-sharing imposed on any of the children covered under the plan? (42CFR 457.505)
  - 8.1.1. X YES
  - 8.1.2.  $\square$  NO, skip to question 8.8.
- 8.2. Describe the amount of cost-sharing, any sliding scale based on income, the group or groups of enrollees that may be subject to the charge and the service for which the charge is imposed or time period for the charge, as appropriate.

  (Section 2103(e)(1)(A)) (42CFR 457.505(a), 457.510(b) &(c), 457.515(a)&(c))
  - 8.2.1. Premiums: Generally, enrollees whose family income is greater than 160% of the [non-farm federal poverty level] <u>FPL</u>, contribute towards the monthly premium for health care coverage. Enrollees who are American Indians/Alaskan Natives are exempt from family contributions towards the premium. There is a maximum monthly family contribution which equates to three (3) children in the family having a contribution. The income levels and family contributions are as follows:

Income	<b>Individual Contribution</b>	Family
Maximum		
< 160% FPL	\$0	
160% - 222%*	\$9	\$27
223%-250%*	\$15	\$45

<sup>\*</sup>American Indians/Native Americans exempt from Family contribution

- 8.2.2. Deductibles: There are no deductibles.
- 8.2.3. Coinsurance or co-payments: Coinsurance is not allowed and there are no co-payments.
- 8.2.4. Other:

8.3. Describe how the public will be notified, including the public schedule, of this cost-sharing (including the cumulative maximum) and changes to these amounts and any differences based on income. (Section 2103(e)((1)(B)) (42CFR 457.505(b))

The cost sharing information is disseminated to potential enrollees through an informational brochure, a toll-free information and enrollment number and through the enrollment process with the health plans and facilitated enrollers. This information is also explained in the application.

- 8.4. The state assures that it has made the following findings with respect to the cost sharing in its plan: (Section 2103(e))
  - 8.4.1. X Cost-sharing does not favor children from higher income families over lower income families. (Section 2103(e)(1)(B)) (42CFR 457.530)
  - 8.4.2. X No cost-sharing applies to well-baby and well-child care, including age-appropriate immunizations. (Section 2103(e)(2)) (42CFR 457.520)
  - 8.4.3 X No additional cost-sharing applies to the costs of emergency medical services delivered outside the network. (Section 2103(e)(1)(A)) (42CFR 457.515(f))
- 8.5. Describe how the state will ensure that the annual aggregate cost-sharing for a family does not exceed 5 percent of such family's income for the length of the child's eligibility period in the State. Include a description of the procedures that do not primarily rely on a refund given by the state for overpayment by an enrollee: (Section 2103(e)(3)(B)) (42CFR 457.560(b) and 457.505(e))

The DOH has reviewed the cost sharing requirements for each family size and income level to ensure that in no instance will the cost sharing requirement exceed five percent of a family's annual income for the coverage period. There are no copayments for the CHPlus B program, therefore, aggregate cost sharing is based on the family contributions towards the health care premium and does not exceed five percent of a family's annual income.

8.6 Describe the procedures the state will use to ensure American Indian (as defined by the Indian Health Care Improvement Act of 1976) and Alaska Native children will be excluded from cost-sharing. (Section 2103(b)(3)(D)) (42CFR 457.535)

The GUH and Access NY applications have a question which identifies children who are American Indians or Alaskan Natives. Once the child is determined to be an American Indian or Alaskan Native through appropriate tribal documentation, their family contribution is waived and they are fully subsidized by the program if their

income is below 250 percent of the **non-farm** federal poverty limit.

8.7 Please provide a description of the consequences for an enrollee or applicant who does not pay a charge. (42CFR 457.570 and 457.505(c))

Enrollees are billed monthly, either 60 or 90 days in advance with the family contribution due one month prior to their month of coverage. [Families have a one-month grace period to pay their family contribution.] Previously, plans were required to disenroll a child if the family contribution was not received by the last day of the month of coverage. Now plans may not disenroll a child until the last day of the next month if they do not receive the premium contribution for a child by that time.

[During this time period,] Enrollees have the opportunity to request a review of their income and to [amend their historical information] provide proof of a decrease in income that would make the child eligible for Medicaid or for a lower family contribution by the last day of the month of coverage. The health plan would redetermine program eligibility and family contribution based on the revised information. A child remains enrolled in CHPlus B if a dispute regarding family contribution arises until such dispute is resolved.

If an enrollee fails to pay the family contribution of the premium and they do not avail themselves of the review process, the child will be disenrolled from the program. There are no other charges associated with the program, and the family has the option of paying more than one month's family contribution at a time.

- 8.7.1 Please provide an assurance that the following disenrollment protections are being applied:
  - X State has established a process that gives enrollees reasonable notice of and an opportunity to pay past due premiums, co-payments, coinsurance, deductibles or similar fees prior to disenrollment. (42CFR 457.570(a))
  - X The disenrollment process affords the enrollee an opportunity to show that the enrollee's family income has declined prior to disenrollment for non payment of cost-sharing charges. (42CFR 457.570(b))
  - X In the instance mentioned above, that the state will facilitate enrolling the child in Medicaid or adjust the child's cost-sharing category as appropriate. (42CFR 457.570(b))
  - X The state provides the enrollee with an opportunity for an impartial review to address disenrollment from the program. (42CFR 457.570(c))
- 8.8 The state assures that it has made the following findings with respect to the payment

aspects of its plan: (Section 2103(e))

- 8.8.1. X No Federal funds will be used toward state matching requirements. (Section 2105(c)(4)) (42CFR 457.220)
- 8.8.2. X No cost-sharing (including premiums, deductibles, copays, coinsurance and all other types) will be used toward state matching requirements.

  (Section 2105(c)(5) (42CFR 457.224) (Previously 8.4.5)
- 8.8.3. X No funds under this title will be used for coverage if a private insurer would have been obligated to provide such assistance except for a provision limiting this obligation because the child is eligible under the this title.

  (Section 2105(c)(6)(A)) (42CFR 457.626(a)(1))
- 8.8.4. X Income and resource standards and methodologies for determining Medicaid eligibility are not more restrictive than those applied as of June 1, 1997. (Section 2105(d)(1)) (42CFR 457.622(b)(5))
- 8.8.5. X No funds provided under this title or coverage funded by this title will include coverage of abortion except if necessary to save the life of the mother or if the pregnancy is the result of an act of rape or incest. (Section 2105)(c)(7)(B)) (42CFR 457.475)
- 8.8.6. X No funds provided under this title will be used to pay for any abortion or to assist in the purchase, in whole or in part, for coverage that includes abortion (except as described above). (Section 2105)(c)(7)(A)) (42CFR 457.475)

#### Section 9. Strategic Objectives and Performance Goals and Plan Administration (Section 2107)

9.1. Describe strategic objectives for increasing the extent of creditable health coverage among targeted low-income children and other low-income children: (Section 2107(a)(2)) (42CFR 457.710(b))

The strategic objective for the CHPlus B Program is to provide access to inpatient, outpatient, primary and preventive health care services to low income children by removing financial barriers and providing a medical home through a managed care product. The program has been successful in increasing enrollment. The same strategies that have worked, advertising and facilitated enrollment, will continue to be employed.

9.2. Specify one or more performance goals for each strategic objective identified: (Section 2107(a)(3)) (42CFR 457.710(c))

The following performance goals and measures will be utilized to measure the effectiveness of the CHPlus B Program to meet this objective:

- <u>Performance Goal</u>: Increase the number of insured children in the State; <u>Performance Measure</u>: Analysis of current population survey (CPS) data to ensure that the number of insured children in the State are increasing through CHPlus A and B enrollment.
- <u>Performance Goal</u>: Program is accessible to all qualified families with uninsured children having a knowledge of program availability;
   <u>Performance Measure</u>: Outreach is being conducted in all areas of the State and parent and health plan satisfaction are high. County specific enrollment is studied to target outreach activities. Hotline calls are tracked to monitor success of outreach.
- <u>Performance Goal</u>: Children have better health care status; <u>Performance Measure</u>: Health care indicators are increasing and children are receiving required preventive health care services.
- 9.3. Describe how performance under the plan will be measured through objective, independently verifiable means and compared against performance goals in order to determine the state's performance, taking into account suggested performance indicators as specified below or other indicators the state develops:

  (Section 2107(a)(4)(A),(B)) (42CFR 457.710(d))

Health plans are responsible for submitting [reports] <u>information</u> to DOH regarding [the progress of] their enrollment. [These] Reports <u>can be generated from this information which</u> include: monthly enrollment reports (detailing new and ongoing

enrollment and disenrollment, quarterly disenrollment reports, and quarterly reports on applicants prior health insurance status to assess the potential for crowd-out. In 1994 New York State implemented the Quality Assurance Reporting Requirements (QARR) as a tool to measure and manage the quality of care provided to New York residents. QARR is largely based on the measures published by the National Committee for Quality Assurance (NCOA) Health Plan Employer Data and Information Set (HEDIS) and has been collected for New York CHPlus plans since 1998. The Plans report data from the previous year in June of the current year (i.e., data from calendar year 2004 is due for submission mid 2005). This data includes quality, access, utilization and descriptive data collected from managed care plans licensed to operate in New York State. The measures are separated into four major categories: effectiveness of care; access and availability of care; uses of services; and health plan descriptive information. Additionally, health plans submit semi-annual and annual financial and utilization reports, annual progress reports (detailing marketing and enrollment outcomes), demographic characteristics of enrollees and utilization outcomes.

Check the applicable suggested performance measurements listed below that the state plans to use: (Section 2107(a)(4))

9.3.1. X	The increase in the percentage of Medicaid-eligible children enrolled in
	Medicaid.

- 9.3.2. X The reduction in the percentage of uninsured children.
- 9.3.3. X The increase in the percentage of children with a usual source of care.
- 9.3.4. X The extent to which outcome measures show progress on one or more of the health problems identified by the state.
- 9.3.5. HEDIS Measurement Set relevant to children and adolescents younger than 19.
- 9.3.6. Other child appropriate measurement set. List or describe the set used.
- 9.3.7. X If not utilizing the entire HEDIS Measurement Set, specify which measures will be collected, such as:
  - 9.3.7.1. X Immunizations
  - 9.3.7.2. X Well child care
  - 9.3.7.3. X Adolescent well visits
  - 9.3.7.4. X Satisfaction with care
  - 9.3.7.5.  $\square$  Mental health
  - 9.3.7.6. X Dental care
  - 9.3.7.7. X Other, please list:

Use of Appropriate Medications for People with Asthma (Ages 5-17);

the percentage of children age 3 months to 18 years with a diagnosed upper respiratory infection and who were not given a prescription for an antibiotic; the percentage of children age 2-18 years with a diagnosis of Pharyngitis were prescribed an antibiotic and were given a group A streptococcus test children's access to PCPs; Annual Dental Visit; Practitioner Turnover; Enrollment by county, Frequency of Myringotomy; Frequency of Tonsillectomy; Inpatient Utilization and Ambulatory Care.

- 9.3.8. Performance measures for special targeted populations.
- 9.4. XThe state assures it will collect all data, maintain records and furnish reports to the Secretary at the times and in the standardized format that the Secretary requires. (Section 2107(b)(1)) (42CFR 457.720)
- 9.5. XThe state assures it will comply with the annual assessment and evaluation required under Section 10. Briefly describe the state's plan for these annual assessments and reports. (Section 2107(b)(2)) (42CFR 457.750)

Annual Report. The State provides an annual report to the Secretary which assesses the operation of the State plan under this title in each fiscal year, including the progress made in reducing the number of uncovered low-income children. The State reports to the Secretary, by January 1 following the end of the fiscal year, on the result of the assessment

- 9.6. XThe state assures it will provide the Secretary with access to any records or information relating to the plan for purposes of review of audit. (Section 2107(b)(3)) (42CFR 457.720)
- 9.7. XThe state assures that, in developing performance measures, it will modify those measures to meet national requirements when such requirements are developed. (42CFR 457.710(e))
- 9.8. The state assures, to the extent they apply, that the following provisions of the Social Security Act will apply under Title XXI, to the same extent they apply to a state under Title XIX: (Section 2107(e)) (42CFR 457.135)
  - 9.8.1. X Section 1902(a)(4)(C) (relating to conflict of interest standards)
  - 9.8.2. X Paragraphs (2), (16) and (17) of Section 1903(i) (relating to limitations on payment)
  - 9.8.3. X Section 1903(w) (relating to limitations on provider donations and

taxes)

9.8.4. X Section 1132 (relating to periods within which claims must be filed)

9.9. Describe the process used by the state to accomplish involvement of the public in the design and implementation of the plan and the method for insuring ongoing public involvement. (Section 2107(c)) (42CFR 457.120(a) and (b))

The CHPlus B program continues to involve the public in the design and implementation of the program, and ensures ongoing public involvement. The DOH involves advocates for children, including the Children's Defense Fund and Statewide Youth Advocacy groups, on advisory committees. The DOH's Maternal and Child Health Program, as well as private sector advocacy groups, continue to be involved in the multi-disciplinary approach to the program design and implementation. The DOH discusses issues and encourages feedback on any change made to the program in order to assure a smooth and timely implementation of the change. Additionally, the Department holds quarterly operational workgroup meetings with health plans, facilitated enrollers, children's advocacy groups, local districts and others to discuss how the program can continue to be improved.

9.9.1 Describe the process used by the state to ensure interaction with Indian Tribes and organizations in the state on the development and implementation of the procedures required in 42 CFR 457.125. (Section 2107(c)) (42CFR 457.120(c))

Child Health Plus participates in the quarterly Centers for Medicare and Medicaid Services (CMS) conference call to New York State's federally recognized Native American tribes. These calls discuss Native American health related issues concerning New York State's Child Health Plus program, Medicaid Managed Care Program, Family Health Plus Program, Office of Medicaid Management (Medicaid Fee-for-Service) and Clinic Reimbursement as they affect the Native Americans in New York State.

Julie Rand, the designated Native American Contact (NAC) from CMS, initiates the calls in addition to developing the agenda from input from the Nations and prior discussions. The tribes are given program updates, current status or they bring up issues that the Nations would like to discuss or review.

New York State's federally recognized tribes that are invited to participate are: The Oneida Nation, Onondaga Nation, St. Regis Mohawk Tribe, Seneca Nation, Tuscarora Tribe, Tonawanda Band of Senecas and the Cayuga Nation.

9.9.2 For an amendment relating to eligibility or benefits (including cost sharing and

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enrollment procedures), please describe how and when prior public notice was provided as required in §57.65(b) through (d).

[No applicable.]

Public notice was provided via two mechanisms. First, a public notice of the repeal of the Medicaid expansion and the change in eligibility requirements was published in the NYS Register on March 16, 2005. Additionally, this modification in eligibility was discussed in the NYS Legislature, a body representing the constituents of New York State including the affected population.

- 9.10. Provide a one year projected budget. A suggested financial form for the budget is attached. The budget must describe: (Section 2107(d)) (42CFR 457.140)
  - Planned use of funds, including --
    - Projected amount to be spent on health services;
    - Projected amount to be spent on administrative costs, such as outreach, child health initiatives, and evaluation; and
    - Assumptions on which the budget is based, including cost per child and expected enrollment.
  - Projected sources of non-Federal plan expenditures, including any requirements for cost-sharing by enrollees.

The following CHPlus B budget description shall be updated periodically as necessary. The [2003]  $\underline{2005}$  Federal Fiscal year (FFY) time period for the proposed budget is [(10/1/2002 - 9/30/2003)] October 1, 2004 through September 30, 2005.

# SCHIP Proposed Budget Federal Fiscal Year Ending 9/30/2005

#### Benefit Costs:

Managed Care	\$ 614,730,000
Less:	
Enrollee Cost Sharing	11,682,000
Net Benefit Cost	603,048,000
Administration Costs:	
Personnel	3,039,000
General Administration	27,332,000
Outreach/Marketing/Miscellaneous	14,858,000
Total Administrative Cost	45,229,000
Total Cost	\$648,277,000
Federal Share	\$421,380,000
State Share	\$226,897,000

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#### **Benefit Costs**

Enrollment projections are based on current estimates of funds earmarked for the CHPlus B program. The benefit costs shown below are only for the comprehensive CHPlus B benefit package.

# New York Child Health Plus Program Benefit Budget FFY 04-05

Fiscal Year	Year End Enrollment	Average Per Member Per Month	Total Cost *	Premium Offset	Total Net Cost
2005	426,400	\$141.82	\$614,730,000	\$11,682,000	\$603,048,000

<sup>\*</sup>The participating health plans are reimbursed on a per-member per-month all-inclusive premium for all operational and programmatic costs incurred under this program.

The total costs were developed assuming an average monthly premium applied to an estimated monthly enrollment.

The State share of the funding for the 2000-2003 calendar years was authorized in the Health Care Reform Act of 2000 <u>and subsequent</u> legislation. Funds are to be distributed from the Health Care Initiatives Pool for the Child Health Plus program in the following amounts:

- (i) \$207 million 1/1/00-12/31/00
- (ii) \$235 million 1/1/01-12/31/01
- (iii)\$324 million 1/1/02-12/31/02
- (iv)\$450 million 1/1/03-<u>12/31/03</u>
- (v) \$461 million 1/1/04-12/31/04
- (vi)\$242 million- 1/1/05-06/30/05

The funding required to continue this program into future years is proposed in the State's budget. It is anticipated that future funding of the program will be authorized prior to the exhaustion of funds.

### Section 10. Annual Reports and Evaluations (Section 2108)

- 10.1. Annual Reports. The state assures that it will assess the operation of the state plan under this Title in each fiscal year, including: (Section 2108(a)(1),(2)) (42CFR 457.750)
- 10.1.1. X The progress made in reducing the number of uncovered low-income children and report to the Secretary by January 1 following the end of the fiscal year on the result of the assessment, and
- 10.2. X The state assures it will comply with future reporting requirements as they are developed. (42CFR 457.710(e))
- 10.3. X The state assures that it will comply with all applicable Federal laws and regulations, including but not limited to Federal grant requirements and Federal reporting requirements.

# Section 11. Program Integrity (Section 2101(a))

- X Check here if the state elects to use funds provided under Title XXI only to provide expanded eligibility under the state's Medicaid plan, and continue to Section 12.
- The state assures that services are provided in an effective and efficient manner through free and open competition or through basing rates on other public and private rates that are actuarially sound. (Section 2101(a)) (42CFR 457.940(b))
- 11.2. The state assures, to the extent they apply, that the following provisions of the Social Security Act will apply under Title XXI, to the same extent they apply to a state under Title XIX: (Section 2107(e)) (42CFR 457.935(b)) The items below were moved from section 9.8. (Previously items 9.8.6. 9.8.9)
  - 11.2.1. X 42 CFR Part 455 Subpart B (relating to disclosure of information by providers and fiscal agents)
  - 11.2.2. X Section 1124 (relating to disclosure of ownership and related information)
  - 11.2.3. X Section 1126 (relating to disclosure of information about certain convicted individuals)
  - 11.2.4. X Section 1128A (relating to civil monetary penalties)
  - 11.2.5. X Section 1128B (relating to criminal penalties for certain additional charges)
  - 11.2.6. X Section 1128E (relating to the National health care fraud and abuse data collection program)

#### Section 12. Applicant and enrollee protections (Sections 2101(a))

Check here if the state elects to use funds provided under Title XXI only to provide expanded eligibility under the state's Medicaid plan.

#### Eligibility and Enrollment Matters

12.1 Please describe the review process for **eligibility and enrollment** matters that complies with 42 CFR 457.1120.

Review of eligibility and enrollment matters is conducted by both the health plans who determined the original enrollment and the DOH. This combined approach complies with the federal requirement of affording an individual both an internal and external review. Enrollees are given sufficient notice that their eligibility may be terminated if they do not take action with specific instructions on what they must do. All requests for review are first addressed by the health plan. If the enrollee is still not satisfied with the determination, the enrollee can request an external review be completed by the state. A child will not be disenrolled during this review period.

The State assures that in the review process, enrollees have the opportunity to fully participate in the review process; decisions are made in writing; and impartial reviews are conducted in a reasonable amount of time and consideration is given for the need for expedited review when there is an immediate need for health services.

#### **Health Services Matters**

12.2 Please describe the review process for **health services matters** that complies with 42 CFR 457.1120.

The health plans issue a subscriber contract to every enrollee which delineates the enrollees rights and responsibilities. This contract explains the review process for health services matters. This process allows for an internal review conducted by the plan and an external review conducted by an appeal agent certified by the state. All reviews are conducted within the time frames stipulated in federal regulation and all decisions will be made in writing.

The State assures that enrollees receive timely written notice of any determinations that include the reasons for the determination, an explanation of applicable rights to review, the standard and expedited time frames for review, the manner in which a review can be requested, and the circumstances under which enrollment may continue pending review.

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The State assures that enrollees have the opportunity for an independent, external review of a delay, denial reduction, suspension, termination of health services or failure to approve health services in a timely manner. The independent review is available at the external appeals level.

The State assures that enrollees have the opportunity to represent themselves or have representatives in the process at the external appeals level.

The State assures that enrollees have the opportunity to timely review of their files and other applicable information relevant to the review of the decision. While this is assured at each level of review, members will be notified of the timeframes for the appeals process once an external appeal is filed.

The State assures that enrollees have the opportunity to fully participate in the review process, whether the review is conducted in person or in writing.

The State assures that reviews that are not expedited due to an enrollee's medical condition will be completed within 90 calendar days of the date a request is made.

The State assures that reviews that are expedited due to an enrollee's medical condition are completed within 72 hours of the receipt of the request.

## <u>Premium Assistance Programs</u>

12.3 If providing coverage through a group health plan that does not meet the requirements of 42 CFR 457.1120, please describe how the state will assure that applicants and enrollees have the option to obtain health benefits coverage other than through the group health plan at initial enrollment and at each redetermination of eligibility.

Not applicable.

# **APPENDIX I**

# NEW YORK STATE CHILD HEALTH PLUS BENEFITS PACKAGE

# CHILD HEALTH PLUS BENEFITS PACKAGE (No Pre-Existing Condition Limitations Permitted)

General Coverage	Scope of Coverage	Level of Coverage	Copayment/Deductible
Pediatric Health Promotion Visits	Well child care visits in accordance with visitation schedule established by American Academy of Pediatrics, and the New York State Department of Health recommended immunization schedule.	Includes all services related to visits. Includes immunizations, well child care, health education, tuberculin testing (mantoux), hearing testing, dental and developmental screening, clinical laboratory and radiological tests, eye screening, and lead screening.	No copayments or deductibles.
Inpatient Hospital Medical or Surgical Care	As a registered bed patient for treatment of an illness, injury or condition which cannot be treated on an outpatient basis. The hospital must be a short-term, acute care facility and New York State licensed.	Includes 365 days per year coverage for inpatient hospital services and services provided by physicians and other professional personnel for covered inpatient services: bed and board, including special diet and nutritional therapy: general, special and critical care nursing services, supplies and equipment related to surgical operations, recovery facilities, anesthesia, and facilities for intensive or special care; oxygen and other inhalation therapeutic services and supplies; drugs and medications that are not experimental; sera, biologicals, vaccines, intravenous preparations, dressings, casts, and materials for diagnostic studies; blood products, except when participation in a volunteer blood replacement program is available to the insured or covered person, and services and equipment related to their administration; facilities, services, supplies and equipment related to physical medicine and occupational therapy and rehabilitation; facilities, services, supplies and equipment related to diagnostic studies and the monitoring of physiologic functions, including but not limited to laboratory, pathology, cardiographic, endoscopic, radiologic and electro-encephalographic studies and examinations; facilities, services, supplies and equipment related to radiation and nuclear therapy; facilities, services, supplies and equipment	No co-payments or deductibles.

General Coverage	Scope of Coverage	Level of Coverage	Copayment/Deductible
		related to emergency medical care; chemotherapy; any additional medical, surgical, or related services, supplies and equipment that customarily furnished by the hospital.  No benefits will be provided for any out-of-hospital days, or if inpatient care was not necessary; no benefits are provided after discharge; benefits are paid in full for accommodations in a semi-private room.	
Inpatient Mental Health and Alcohol and Substance Abuse Services	Services to be provided in a facility operated by OMH under Sec. 7.17 of the Mental Hygiene Law, or a facility issued an operating certificate pursuant to Article 23 or Article 31 of the Mental Hygiene Law or a general hospital as defined in Article 28 of the Public Health Law.	A combined 30 days per calendar year for inpatient mental health services, inpatient detoxification and inpatient rehabilitation.	No co-payments or deductibles.
Professional Services for Diagnosis and Treatment of Illness and Injury	Provides services on ambulatory basis by a covered provider for medically necessary diagnosis and treatment of sickness and injury and other conditions. Includes all services related to visits. Professional services are provided on outpatient basis and inpatient basis.	No limitations. Includes wound dressing and casts to immobilize fractures for the immediate treatment of the medical condition. Injections and medications provided at the time of the office visit or therapy will be covered. Includes audiometric testing where deemed medically necessary.	No copayments or deductibles.
Hospice Services and Expenses	Coordinated hospice program of home and inpatient services which provide non-curative medical and support services for persons certified by a physician to be terminally ill with a life expectancy of six months or less.	Hospice services include palliative and supportive care provided to a patient to meet the special needs arising out of physical, psychological, spiritual, social and economic stress which are experienced during the final stage s of illness and during dying and bereavement. Hospice organizations must be certified under Article 40 of the NYS Public Health Law. All services must be provided by qualified employees and volunteers of the hospice or by qualified staff through	No co-payments or deductibles.

General Coverage	Scope of Coverage	Level of Coverage	Copayment/Deductible
		contractual arrangements to the extent permitted by federal and state requirements. All services must be provided according to a written plan of care  which reflects the changing needs of the patient/family. Family members are eligible for up to five visits for bereavement counseling.	
Outpatient Surgery	Procedure performed within the provider's office will be covered as well as "ambulatory surgery procedures" which may be performed in a hospital-based ambulatory surgery service or a freestanding ambulatory surgery center.	The utilization review process must ensure that the ambulatory surgery is appropriately provided.	No copayments or deductibles.
Diagnostic and Laboratory Tests	Prescribed ambulatory clinical laboratory tests and diagnostic x-rays.	No limitations.	No copayments or deductibles.
Durable Medical Equipment, Prosthetic Appliances and Orthotic Devices	Durable Medical Equipment means devices and equipment ordered by a practitioner for the treatment of a specific medical condition which a) can withstand repeated use for a protracted period of time; b) are primarily and customarily used for medical purposes; c) are generally not useful in the absence of illness or injury; and d) are usually not fitted, designed or fashioned	Includes hospital beds and accessories, oxygen and oxygen supplies, pressure pads, volume ventilators, therapeutic ventilators, nebulizers and other equipment for respiratory care, traction equipment, walkers, wheelchairs and accessories, commode chairs, toilet rails, apnea monitors, patient lifts, nutrition infusion pumps, ambulatory infusion pumps and other miscellaneous DME.  DME coverage includes equipment servicing (labor and parts).	No Copayments or deductibles.

General Coverage	Scope of Coverage	Level of Coverage	Copayment/Deductible
	for a particular person's use.  DME intended for use by one person may be custom-made or customized.  Prosthetic Appliances are those appliances and devices ordered by a qualified practitioner which replace any missing part of the body.  Orthotic Devices are those devices which are used to support a weak or deformed body member or to restrict or eliminate motion in a diseased or injured part of the body.	Covered without limitation except that there is no coverage for cranial prostheses (i.e. wigs) and dental prostheses, except those made necessary due to accidental injury to sound, natural teeth and provided within twelve months of the accident, and except for dental prostheses needed in treatment of a congenital abnormality or as part of reconstructive surgery.  No limitations on orthotic devices except that devices prescribed solely for use during sports are not covered.	
Therapeutic Services.	Ambulatory radiation therapy, chemotherapy, injections and medications provided at time of therapy (i.e. chemotherapy) will also be covered.  Hemodialysis	No limitations. These therapies must be medically necessary and under the supervision or referral of a licensed physician. Short term physical and occupational therapies will be covered when ordered by a physician. No procedure or services considered experimental will be reimbursed.  Determination of the need for services and whether home based or facility based treatment is appropriate.	No copayments or deductibles.
Speech and Hearing Services including hearing aids.	Hearing examinations to determine the need for corrective action and speech therapy performed by an audiologist, language pathologist, a speech therapist	One hearing examination per calendar year is covered. Hearing aids, including batteries and repairs, are covered.  Covered speech therapy services are those required for a condition amenable to significant clinical improvement within a	No copayments or deductibles.

General Coverage	Scope of Coverage	Level of Coverage	Copayment/Deductible
	and/or otolaryngologist.	two month period, beginning with the first day of therapy.	
Pre-surgical Testing.	All tests (laboratory, x-ray, etc.) necessary prior to inpatient or outpatient surgery.	Benefits are available if a physician orders the tests: proper diagnosis and treatment require the tests; and the surgery takes place within seven days after the testing. If surgery is canceled because of pre-surgical test findings or as a result of a Second Opinion on Surgery, the cost of the tests will be covered.	No copayments or deductibles.
Second Surgical Opinion	Provided by a qualified physician.	No limitations.	No copayments or deductibles.
Second Medical Opinion.	Provided by an appropriate specialist, including one affiliated with a specialty care center.	A second medical opinion is available in the event of a positive or negative diagnosis of cancer, a recurrence of cancer, or a recommendation of a course of treatment of cancer.	No copayments or deductibles.
Outpatient visits for mental health and for the diagnosis and treatment of alcoholism and substance abuse.	Services must be provided by certified and/or licensed professionals.	A combined 60 outpatient visits per calendar year. Visits may be for family therapy related to the alcohol or substance abuse.	No copayments or deductibles.
Home Health Care Services	The care and treatment of a covered person who is under the care of a physician but only if hospitalization or confinement in a skilled nursing facility would otherwise have been required if home care was not provided and the plan covering the home health service is established and provided in writing by such physician.	Home care shall be provided by a certified home health agency possessing a valid certificate of approval issued pursuant to article thirty-six of the public health law. Home care shall consist of one or more of the following: part-time or intermittent home health aide services which consist primarily of caring for the patient, physical, occupational, or speech therapy if provided by the home health agency and medical supplies, drugs and medications prescribed by a physician, and laboratory services by or on behalf of a certified home health agency to the extent such items would have been covered or provided under the contract if the covered person had been hospitalized or confined in a skilled nursing facility. The contact must provide forty such visits in any calendar year, if such visits are medically necessary.	No copayments or deductibles.

General Coverage	Scope of Coverage	Level of Coverage	Copayment/Deductible
Prescription and Non-prescription Drugs.	Prescription and non-prescription medications must be authorized by a professional licensed to write prescriptions.	Prescriptions must be medically necessary. May be limited to generic medications where medically acceptable. Includes family planning or contraceptive medications or devices. All medications used for preventive and therapeutic purposes will be covered. Vitamins are not covered except when necessary to treat a diagnosed illness or condition. Coverage includes enteral formulas for home use for which a physician or other provider authorized to prescribe has issued a written order. Enteral formulas for the treatment of specific diseases shall be distinguished from nutritional supplements taken electively. Coverage for certain inherited diseases of amino acid and organic acid metabolism shall include modified solid food products that are low-protein or which contain modified protein. Coverage for such modified solid food products shall not exceed \$2500 per calendar year.	No copayments or deductibles.
Emergency Medical Services	For services to treat an emergency condition in hospital facilities. For the purpose of this provision, "emergency condition" means a medical or behavioral condition, the onset of which is sudden, that manifests itself by symptoms of sufficient severity, including severe pain, that a prudent layperson, possessing an average knowledge of medicine and health, could reasonably expect the absence of immediate medical attention to result in:  (A) placing the health of the person afflicted with such condition in serious jeopardy, or in the case of a behavioral condition placing the health of	No limitations.	No co-payment or deductibles.

General Coverage	Scope of Coverage	Level of Coverage	Copayment/Deductible
	such person or others in serious jeopardy, or (B) serious impairment to such person's bodily functions; (C) serious dysfunction of any bodily organ or part of such person; or (D) serious disfigurement of such person.		
Maternity Care	Inpatient hospital coverage for at least 48 hours after childbirth for any delivery other than a C-Section and in at least 96 hours following a C-Section. Also coverage of parent education, assistance and training in breast and bottle feeding and any necessary maternal and newborn clinical assessments. The mother shall have the option to be discharged earlier than the 48/96 hours, provided that at least one home care visit is covered post-discharge. Prenatal, labor and delivery care is covered.	No limitations; (however subsidized children requiring maternity care services will be referred to Medicaid).	No copayments or deductibles.
Diabetic Supplies and Equipment.	Coverage includes insulin, blood glucose monitors, blood glucose monitors for legally blind, data management systems, test strips for monitors and visual reading, urine test strips, insulin, injection aids, cartridges for legally blind, syringes, insulin pumps and appurtenances thereto, insulin	As prescribed by a physician or other licensed health care provider legally authorized to prescribe under title eight of the education law.	No copayments or deductibles.

General Coverage	Scope of Coverage	Level of Coverage	Copayment/Deductible
	infusion devices, oral agents.		
Diabetic Education and Home Visits.	Diabetes self-management education (including diet); reeducation or refresher. Home visits for diabetic monitoring and/or education.	Limited to visits medically necessary where a physician diagnoses a significant change in the patient's symptoms or conditions which necessitate changes in a patient's self-management or where reeducation is necessary. May be provided by a physician or other licensed health care provider legally authorized to prescribe under title eight of the education law, or their staff, as part of an office visit for diabetes diagnosis or treatment, or by a certified diabetes nurse educator, certified diagnosis nutritionist, certified dietician or registered dietician upon the referral of a physician or other licensed health care provider legally authorized to prescribe under title eight of the education law and may be limited to group settings wherever practicable.	No copayments or deductibles.
Emergency, Preventive and Routine Vision Care.	Vision examinations performed by a physician, or optometrist for the purpose of determining the need for corrective lenses, and if needed, to provide a prescription.  Prescribed Lenses	The vision examination may include, but is not limited to: - case history - external examination of the eye and external or internal - examination of the eye - ophthalmoscopic exam - determination of refractive status - binocular balance - tonometry tests for glaucoma - gross visual fields and color vision testing - summary findings and recommendations for corrective lenses  At a minimum, quality standard prescription lenses provided by a physician, optometrist or optician are to be covered once in	No copayments or deductibles.
	Frames	any twelve month period, unless required more frequently with appropriate documentation. The lenses may be glass or plastic lenses.  At a minimum, standard frames adequate to hold lenses will be covered once in any twelve month period, unless required more frequently with appropriate documentation.	

General Coverage	Scope of Coverage	Level of Coverage	Copayment/Deductible
	Contact Lenses	Covered when medically necessary	
Emergency, Preventive and Routine Dental Care.[*]	Emergency Dental Care	Includes emergency treatment required to alleviate pain and suffering caused by dental disease or trauma.	No copayments or deductibles.
	Preventive Dental Care	Includes procedures which help prevent oral disease from occurring, including but limited to: - prophylaxis: scaling and polishing the teeth at 6 month intervals.	
	Routine Dental Care	<ul> <li>Topical fluoride application at 6 month intervals where local water supply is not fluoridated.</li> <li>Sealants on unrestored permanent molar teeth.</li> </ul>	
	Endodontics	<ul> <li>dental examinations, visits and consultations covered once within 6 consecutive period (when primary teeth erupt).</li> <li>x-ray, full mouth x-rays at 36 month intervals, if necessary, bitewing x-rays at 6-12 month intervals, or panoramic x-rays at 36 month intervals if necessary; and other x-rays as required (once primary teeth erupt).</li> <li>All necessary procedures for simple extractions and other routine dental surgery not requiring hospitalization including: <ul> <li>preoperative care</li> <li>postoperative care</li> </ul> </li> <li>In office conscious sedation</li> <li>Amalgam, composite restorations and stainless steel crowns</li> </ul>	
	Prosthodontics	- Other restorative materials appropriate for children  Includes all necessary procedures for treatment of diseased pulp chamber and pulp canals, where hospitalization is not required.	
		Removable: complete or partial dentures including six months follow-up care. Additional services include insertion of	

General Coverage	Scope of Coverage	Level of Coverage	Copayment/Deductible
		identification slips, repairs, relines and rebases.  Fixed: fixed bridges are not covered unless  1) required for replacement of a single upper anterior  (central/lateral incisor or cuspid) in a patient with an otherwise full	
Emergency, Preventive and Routine Dental Care (continued)	Prosthodontics (continued)	full complement of natural, functional and/or restored teeth;  2) required for cleft-palate stabilization;  3) required, as demonstrated by medical documentation, due to the presence of any neurologic or physiologic condition that would preclude the placement of a removable prosthesis.  Space Maintenance: unilateral or bilateral space maintainers will be covered for placement in a restored deciduous and/or mixed dentition to maintain space for normally developing permanent teeth.  NOTE: Refer to the Medicaid Management Information System (MMIS) Dental Provider Manual for a more detailed description of services.	No copayments or deductibles.
Non-airborne, pre- hospital emergency medical services	Pre-hospital emergency medical services, including prompt evaluation and treatment of an emergency condition and/or non-airborne transportation to a hospital.	<ul> <li>Services must Be provided By an ambulance service issued a certificate to operate pursuant to section 3005 of the Public Health Law.</li> <li>Evaluation and treatment services must Be for an emergency condition defined as a medical or Behavioral condition, the onset of which is sudden, that manifests itself By symptoms of sufficient severity, including severe pain, that a prudent layperson, possessing an average knowledge of medicine and health, could reasonably expect the absence of immediate medical attention to result in (i) placing the health of the person afflicted with such condition in serious jeopardy; (ii) serious impairment to such person's Bodily functions; (iii) serious dysfunction of any Bodily organ or part</li> </ul>	

General Coverage	Scope of Coverage	Level of Coverage	Copayment/Deductible
		of such person; or (iv) serious disfigurement of such person.	

# CHILD HEALTH PLUS EXCLUSIONS

The following services will not be covered:

- X Experimental medical or surgical procedures.
- X Experimental drugs.
- X Drugs which can be bought without prescription, except as defined.
- X Private duty nursing.
- X Hospice services.
- X Home health care, except as defined.
- X Care in connection with the detection and correction by manual or mechanical means of structural imbalance, distortion or subluxation in the human body for the purpose of removing nerve interference and the effects thereof, where such interference is the result of or related to distortion, misalignment or subluxation of or in the vertebral column.
- X Services in a skilled nursing facility or rehabilitation facility.
- X Cosmetic, plastic, or reconstructive surgery, except as defined.
- X In vitro fertilization, artificial insemination or other means of conception and infertility services.
- X Services covered by another payment source.
- X Durable Medical Equipment and Medical Supplies, except as defined.
- X Transportation.
- X Personal or comfort items.
- X Orthodontia Services.
- X Services which are not medically necessary.



# Appendix II

# **INCOME DISREGARDS**

Income (as % of FPL)	<b>Income Disregard</b>	Premium Share
	(as % of FPL)	
160	0	\$0
222	22	\$9/child
		family maximum \$27
250	50	\$15/child
		family maximum \$45